

Cigna

2024 CDP Corporate Questionnaire 2024

Word version

Important: this export excludes unanswered questions

This document is an export of your organization's CDP questionnaire response. It contains all data points for questions that are answered or in progress. There may be questions or data points that you have been requested to provide, which are missing from this document because they are currently unanswered. Please note that it is your responsibility to verify that your questionnaire response is complete prior to submission. CDP will not be liable for any failure to do so.

[Terms of disclosure for corporate questionnaire 2024 - CDP](#)

Contents

C1. Introduction

(1.3) Provide an overview and introduction to your organization.

(1.3.2) Organization type

Select from:

☒ Publicly traded organization

(1.3.3) Description of organization

The Cigna Group is a global health company committed to creating a better future built on the vitality of every individual and every community. We relentlessly challenge ourselves to partner and innovate solutions for better health. Our global workforce of approximately 72,500 colleagues work to fulfill our mission to improve the health and vitality of over 164 million customer relationships in more than 30 markets and jurisdictions. We have two growth platforms: Evernorth Health Services and Cigna Healthcare. Evernorth Health Services is our pharmacy benefits, specialty and care solution that is highly attractive to our clients and partners because of the depth of its capabilities and expertise. Evernorth Health Services also enables us to deepen existing relationships across our entire book of business. Cigna Healthcare is the health benefits provider of The Cigna Group, serving customers and clients for our U.S. Healthcare and International Health operating segments, and it allows us to harness our partnership relationship with physicians to deliver affordable and coordinated health care. Our portfolio of offerings solves diverse challenges across the health care system. Our capabilities include: 1) a broad portfolio of solutions and services, some of which can be offered on a stand-alone basis; 2) integrated behavioral, medical and pharmacy management solutions; 3) leading specialty pharmacy, clinical and care management expertise; and 4) advanced analytics that help us engage more meaningfully with those we serve. Together, Evernorth Health Services and Cigna Healthcare provide a strong and diverse foundation that allows us to capitalize on growth opportunities by leading with our strengths – pharmacy and medical solutions – and then expanding those relationships by addressing additional client needs and innovating and delivering new services and solutions. To transform the differentiated value we deliver to our customers, patients, clients, communities and investors into attractive, sustained growth, we continue to cultivate our portfolio of businesses with the goal of consistently delivering the foundational growth, accelerated growth and opportunity for cross-enterprise leverage we expect today and in the future. When considering our broad portfolio of businesses, we have strong foundational businesses that we expect to continue to grow. These businesses often serve as the key entry point for clients with either a pharmacy relationship, a medical relationship or both. We also have a variety of accelerated growth businesses, both scaled and emerging, which build upon our foundational relationships or provide exposure to adjacent high-growth areas. Our cross-enterprise leverage provides us with an opportunity to unlock even more value as the combined power of the franchise is unleashed. This report contains forward-looking statements (within the meaning of the Private Securities Litigation Reform Act of 1995) that are subject to risks and uncertainties. Forward-looking statements are based on The Cigna Group current expectations and projections about future trends, events, and uncertainties. You may identify forward-looking statements by the use of words such as “believe,” “expect,” “plan,” “project,” “intend,” “anticipate,” “estimate,” “predict,” “potential,” “may,” “should,” “will,” or other words or expressions of similar meaning, although not all forward-looking statements contain such terms. You should not place undue reliance on forward-looking statements, which speak only as of the date they are made, are not guarantees of future performance or results, and are subject to risks, uncertainties, and assumptions that are difficult to predict or quantify. Actual results may differ from those set forth in the forward-looking statements due to a variety of factors, including those described in The Cigna Group Annual Report on Form 10-K for the year ended December 31, 2023, and our other filings with the U.S. Securities and Exchange Commission, available on the Investor Relations section of

TheCignaGroup.com. The Cigna Group undertakes no obligation to update or revise any forward-looking statement, whether as a result of new information, future events, or otherwise, except as may be required by law. This report addresses a multitude of topics to meet the requests and interests of our wide range of stakeholders. Due to the varied interests of these groups, this report includes certain information that The Cigna Group believes is not material to the company as such term is defined under applicable securities laws. Accordingly, the inclusion of information in this report should not be construed as a characterization regarding its materiality or significance for any other purpose, including for purposes of applicable securities laws.

[Fixed row]

(1.4) State the end date of the year for which you are reporting data. For emissions data, indicate whether you will be providing emissions data for past reporting years.

	End date of reporting year	Alignment of this reporting period with your financial reporting period	Indicate if you are providing emissions data for past reporting years
	12/31/2023	Select from: <input checked="" type="checkbox"/> Yes	Select from: <input checked="" type="checkbox"/> No

[Fixed row]

(1.5) Provide details on your reporting boundary.

(1.5.1) Is your reporting boundary for your CDP disclosure the same as that used in your financial statements?

Select from:

☒ No

(1.5.2) How does your reporting boundary differ to that used in your financial statement?

We use the operational control approach to define our organizational boundary, which means that we account for all emissions from operations over which we have control. We define operational control as having the authority to introduce and implement operational policies over an asset, and we report all energy and emissions for The Cigna Group and its subsidiaries' data centers, offices, and other assets under our operational control.

[Fixed row]

(1.6) Does your organization have an ISIN code or another unique identifier (e.g., Ticker, CUSIP, etc.)?

ISIN code - bond

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

ISIN code - equity

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ Yes

(1.6.2) Provide your unique identifier

US1255231003

CUSIP number

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

Ticker symbol

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ Yes

(1.6.2) Provide your unique identifier

CI

SEDOL code

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

LEI number

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

D-U-N-S number

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

Other unique identifier

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

[Add row]

(1.8) Are you able to provide geolocation data for your facilities?

	Are you able to provide geolocation data for your facilities?	Comment
	<i>Select from:</i> <input checked="" type="checkbox"/> No, we do not have this data and have no plans to collect it	N/A

[Fixed row]

(1.24) Has your organization mapped its value chain?

(1.24.1) Value chain mapped

Select from:

☒ Yes, we have mapped or are currently in the process of mapping our value chain

(1.24.2) Value chain stages covered in mapping

Select all that apply

☒ Upstream value chain

☒ Downstream value chain

(1.24.3) Highest supplier tier mapped

Select from:

☒ Tier 1 suppliers

(1.24.4) Highest supplier tier known but not mapped

Select from:

☒ Tier 2 suppliers

(1.24.7) Description of mapping process and coverage

We consider our upstream value chain to be the development and distribution of pharmaceutical products, and the provision of health care services. Our operations is responsible for the provision of pharmacy, care, and health insurance through Evernorth Health Services and Cigna Healthcare. We consider our downstream value chain to be our Cigna Health Care plan clients and members, Evernorth Health Services clients and customers, and The Cigna Group investments. We have mapped our value chain in a few different ways: 1) We conducted our Scope 3 GHG emissions inventory in 2023, which enables us to have a clearer understanding of our value chain's carbon footprint. Our Scope 3 GHG emissions are primarily made up of purchased goods and services and our investments. 2) In 2024, we conducted a double materiality assessment in line with guidance from the European Union Corporate Sustainability Reporting Directive (CSRD), and we are in the process of finalizing our results (as of CDP submission date). Our assessment considered the impacts, risks, and opportunities of our upstream and downstream value chain across several environmental, social, and governance topics. 3) The Cigna Group's ESG, Procurement, and Drug Sourcing teams c losely collaborate on understanding our upstream value chain and implementing ESG-related criteria and assessments of our supply chain partners.

[Fixed row]

C2. Identification, assessment, and management of dependencies, impacts, risks, and opportunities

(2.1) How does your organization define short-, medium-, and long-term time horizons in relation to the identification, assessment, and management of your environmental dependencies, impacts, risks, and opportunities?

Short-term

(2.1.1) From (years)

0

(2.1.3) To (years)

1

(2.1.4) How this time horizon is linked to strategic and/or financial planning

This aligns with our fiscal year, which ends on December 31.

Medium-term

(2.1.1) From (years)

1

(2.1.3) To (years)

5

(2.1.4) How this time horizon is linked to strategic and/or financial planning

The period from the end of the short-term reporting period to five years ahead.

Long-term

(2.1.1) From (years)

5

(2.1.2) Is your long-term time horizon open ended?

Select from:

☒ Yes

(2.1.4) How this time horizon is linked to strategic and/or financial planning

Any time period extending beyond five years from the end of the medium reporting period. We updated our time horizons over previous CDP responses to align with how we approached our double materiality assessment and the time horizons used within our internal enterprise risk management processes. For our climate risk scenario analysis, a 25-year time frame (2025-2050) was used.
[Fixed row]

(2.2) Does your organization have a process for identifying, assessing, and managing environmental dependencies and/or impacts?

	Process in place	Dependencies and/or impacts evaluated in this process
	Select from: <input checked="" type="checkbox"/> Yes	Select from: <input checked="" type="checkbox"/> Both dependencies and impacts

[Fixed row]

(2.2.1) Does your organization have a process for identifying, assessing, and managing environmental risks and/or opportunities?

	Process in place	Risks and/or opportunities evaluated in this process	Is this process informed by the dependencies and/or impacts process?
	Select from: <input checked="" type="checkbox"/> Yes	Select from: <input checked="" type="checkbox"/> Both risks and opportunities	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

(2.2.2) Provide details of your organization's process for identifying, assessing, and managing environmental dependencies, impacts, risks, and/or opportunities.

Row 1

(2.2.2.1) Environmental issue

Select all that apply

- ☒ Climate change
- ☒ Water

(2.2.2.2) Indicate which of dependencies, impacts, risks, and opportunities are covered by the process for this environmental issue

Select all that apply

- ☒ Dependencies
- ☒ Impacts
- ☒ Risks
- ☒ Opportunities

(2.2.2.3) Value chain stages covered

Select all that apply

- ☒ Direct operations
- ☒ Upstream value chain
- ☒ Downstream value chain

(2.2.2.4) Coverage

Select from:

- ☒ Full

(2.2.2.5) Supplier tiers covered

Select all that apply

- ☒ Tier 1 suppliers

(2.2.2.7) Type of assessment

Select from:

- ☒ Qualitative and quantitative

(2.2.2.8) Frequency of assessment

Select from:

- ☒ Annually

(2.2.2.9) Time horizons covered

Select all that apply

- ☒ Short-term
- ☒ Medium-term
- ☒ Long-term

(2.2.2.10) Integration of risk management process

Select from:

- ☒ Integrated into multi-disciplinary organization-wide risk management process

(2.2.2.11) Location-specificity used

Select all that apply

- ☒ Site-specific
- ☒ National

(2.2.2.12) Tools and methods used

Commercially/publicly available tools

- ☒ WRI Aqueduct

Enterprise Risk Management

- ☒ Other enterprise risk management, please specify :We use a hybrid enterprise risk management model leveraging risk models, internal company methods, Enterprise Risk Management, and components of the COSO Enterprise Risk Management Framework, and ISO 31000 Risk Management Standard.

Other

- ☒ Desk-based research
- ☒ External consultants
- ☒ Materiality assessment
- ☒ Partner and stakeholder consultation/analysis
- ☒ Scenario analysis

(2.2.2.13) Risk types and criteria considered

Acute physical

- ☒ Cold wave/frost
- ☒ Flood (coastal, fluvial, pluvial, ground water)
- ☒ Heavy precipitation (rain, hail, snow/ice)
- ☒ Subsidence
- ☒ Wildfires

Chronic physical

- ☑ Changing temperature (air, freshwater, marine water)
- ☑ Changing wind patterns
- ☑ Heat stress
- ☑ Sea level rise

Policy

- ☑ Carbon pricing mechanisms
- ☑ Changes to international law and bilateral agreements
- ☑ Changes to national legislation
- ☑ Increased pricing of water

Market

- ☑ Availability and/or increased cost of certified sustainable material
- ☑ Uncertainty in the market signals
- ☑ Other market, please specify :Energy market fluctuations: Price and supply shocks in the energy markets may result in higher energy prices compared to a scenario without regulations in place, leading to energy cost increases for buildings owned or leased by Cigna's pharmacy opera

Reputation

- ☑ Impact on human health
- ☑ Increased partner and stakeholder concern and partner and stakeholder negative feedback

Technology

- ☑ Data access/availability or monitoring systems
- ☑ Transition to lower emissions technology and products
- ☑ Other technology, please specify :Supply chain decarbonization: Indirect costs of supply chain decarbonization may be passed down from logistic suppliers to Cigna's pharmacy operations business (e.g., ground freight cost increases due to supplier fleet electrification).

Liability

- ☑ Exposure to litigation
- ☑ Non-compliance with regulations
- ☑ Other liability, please specify :Breach of agreements with customers, suppliers, or other stakeholders

(2.2.2.14) Partners and stakeholders considered

Select all that apply

- | | |
|---|---|
| <input checked="" type="checkbox"/> NGOs | <input checked="" type="checkbox"/> Regulators |
| <input checked="" type="checkbox"/> Customers | <input checked="" type="checkbox"/> Local communities |
| <input checked="" type="checkbox"/> Employees | |
| <input checked="" type="checkbox"/> Investors | |
| <input checked="" type="checkbox"/> Suppliers | |

(2.2.2.15) Has this process changed since the previous reporting year?

Select from:

- ☒ Yes

(2.2.2.16) Further details of process

The Enterprise Risk Management (ERM) team assesses physical, regulatory, technological, and reputational climate-related risks and opportunities annually using various quantitative and qualitative factors. For high risks, ERM coordinates with business owners on mitigation plans. ERM also facilitates a review process for business stakeholders to identify physical, regulatory, and business risks. Environmental risk, including risk drivers associated with climate change, is an explicit risk within the company's enterprise risk register. The Business Continuity team is responsible for developing, maintaining, and implementing business continuity and disaster recovery strategies and solutions for physical risks related to climate change, among other things, that may impact the company's physical assets, reputation, profitability, and access to capital. This work includes risk assessments, business impact analyses, strategy selection, and documentation of business continuity and disaster recovery procedures. We consider global environmental, socioeconomic, and geopolitical trends, which may impact the value of our assets and the revenue and costs in our target markets. Business Continuity sets forth plans and procedures for the continuation of business functions and the use of supporting technology to recover critical business processes in the event of hurricanes, wildfires, and other unexpected disruptions. The plans and procedures are updated and documented annually, and enterprise-wide recovery strategies are tested at least annually. At the asset level, the Global Workplace Sustainability Manager oversees our Inventory Management Program to identify additional climate-related risks and opportunities with the support of the ESG team. The Chief Sustainability Officer works with ERM, the Office of the Corporate Secretary, and business leaders to review ESG topics that are material to the business, including those related to climate change. The Chief Sustainability Officer reports to the Chief HR Officer and Corporate Secretary, who regularly presents to the Corporate Governance Committee and full Board on current ESG initiatives and to inform them of emerging environmental and climate related risks and opportunities. In 2024, The Cigna Group undertook a double materiality assessment to understand our ESG impacts, dependencies, risks, and opportunities across our value chain. We also undertook a baseline assessment of climate related risks and opportunities. We conducted a physical risk assessment to analyze the value at risk for top 33 sites ranked by Total Insured Value (TIV) across 2 RCP scenarios (RCP 2.6 and RCP 8.5) for 2030, 2040, and 2050. The top 33 sites identified represented 89% of total TIV across all our U.S. and international owned or leased sites. The physical risk assessment conducted estimated property damage and business interruption values for each of the 33 priority sites. The findings from the physical risk assessment did not pass our substantive threshold of 52 million. We conducted a transition risk and opportunity assessment

for our U.S. pharmacy operations business, which represents a significant portion of our revenue. This assessment analyzed the financial impacts of supply chain decarbonization, energy market fluctuations, shift in cooler size, and substituting air freight with ground transportation. The findings from this assessment did not exceed our defined substantive threshold of 52 million.

[Add row]

(2.2.7) Are the interconnections between environmental dependencies, impacts, risks and/or opportunities assessed?

(2.2.7.1) Interconnections between environmental dependencies, impacts, risks and/or opportunities assessed

Select from:

☒ Yes

(2.2.7.2) Description of how interconnections are assessed

Our double materiality assessment evaluated negative material impacts, as well as material risks related to climate change. This assessment also consulted with multiple business segments and stakeholders. We are in the process of finalizing the results of this assessment (as of our CDP submission date).

[Fixed row]

(2.3) Have you identified priority locations across your value chain?

(2.3.1) Identification of priority locations

Select from:

☒ Yes, we have identified priority locations

(2.3.2) Value chain stages where priority locations have been identified

Select all that apply

☒ Direct operations

(2.3.3) Types of priority locations identified

Sensitive locations

☒ Other sensitive location, please specify :Sites with substantive climate-related risks

Locations with substantive dependencies, impacts, risks, and/or opportunities

☒ Locations with substantive dependencies, impacts, risks, and/or opportunities relating to water

(2.3.4) Description of process to identify priority locations

The Cigna Group identifies priority locations in a few different ways: 1) Using WRI Aqueduct, we annually review sites where we are the customer of contact on the invoice and whether they are located in water-stressed and/or other water risk areas. 2) In 2024, we conducted a climate physical risk assessment to analyze the value at risk for top 33 sites ranked by Total Insured Value (TIV) across 2 RCP scenarios (RCP 2.6 and RCP 8.5) for 2030, 2040, and 2050. The top 33 sites identified represented 89% of total TIV across all our U.S. and international owned or leased sites. The physical risk assessment conducted estimated property damage and business interruption values for each of the 33 priority sites. 3) We identify priority locations based on business criticality. We utilize various data sources, including Federal Emergency Management Agency data and our property insurer's proprietary data to identify specific location-based risks for our sites and the business functions found therein. For example, our data centers and high-volume fulfillment centers are considered priority locations.

(2.3.5) Will you be disclosing a list/spatial map of priority locations?

Select from:

☒ No, we have a list/geospatial map of priority locations, but we will not be disclosing it

[Fixed row]

(2.4) How does your organization define substantive effects on your organization?

Risks

(2.4.1) Type of definition

Select all that apply

☒ Qualitative

☒ Quantitative

(2.4.2) Indicator used to define substantive effect

Select from:

☒ Other, please specify :Shareholder's net income

(2.4.3) Change to indicator

Select from:

☒ Absolute decrease

(2.4.5) Absolute increase/ decrease figure

15000000

(2.4.6) Metrics considered in definition

Select all that apply

☒ Frequency of effect occurring

☒ Time horizon over which the effect occurs

☒ Likelihood of effect occurring

(2.4.7) Application of definition

A substantive financial or strategic impact on our business for the purposes of this report is defined as one that could have at least a 1% impact on our Shareholder's Net Income (as presented in our Form 10-K filings). For the full year ended December 31, 2023, this threshold was approximately 52 million. We further assess risks against additional qualitative factors such as vulnerability to the occurrence, as well as the magnitude of impact and time horizon of the event occurring. Please note that our definition of 'substantive' in response to CDP questions regarding substantive climate- and water-related risks, should not be interpreted as 'material' to our financial condition, results of operations or cash flows or, as described in US Securities and Exchange Commission SEC regulations, including but not limited to Staff Accounting Bulletin (SAB) No. 99, or similar regulations in other jurisdictions.

Opportunities

(2.4.1) Type of definition

Select all that apply

☒ Qualitative

☒ Quantitative

(2.4.2) Indicator used to define substantive effect

Select from:

☒ Other, please specify :Shareholder's net income

(2.4.3) Change to indicator

Select from:

☒ Absolute decrease

(2.4.5) Absolute increase/ decrease figure

15000000

(2.4.6) Metrics considered in definition

Select all that apply

☒ Frequency of effect occurring

☒ Time horizon over which the effect occurs

☒ Likelihood of effect occurring

(2.4.7) Application of definition

A substantive financial or strategic impact on our business for the purposes of this report is defined as one that could have at least a 1% impact on our Shareholder's Net Income (as presented in our Form 10-K filings). For the full year ended December 31, 2023, this threshold was approximately 52 million. We further assess opportunities against additional qualitative factors such as likelihood of the occurrence, as well as the magnitude of impact and time horizon of the event occurring. Please note that our definition of 'substantive' in response to CDP questions regarding substantive climate- and water-related opportunities, should not be interpreted as 'material' to our financial condition, results of operations or cash flows or, as described in US Securities and Exchange Commission SEC regulations, including but not limited to Staff Accounting Bulletin (SAB) No. 99, or similar regulations in other jurisdictions.

[Add row]

(2.5) Does your organization identify and classify potential water pollutants associated with its activities that could have a detrimental impact on water ecosystems or human health?

	Identification and classification of potential water pollutants	Please explain
	<i>Select from:</i> <input checked="" type="checkbox"/> No, we do not identify and classify our potential water pollutants	N/A

[Fixed row]

C3. Disclosure of risks and opportunities

(3.1) Have you identified any environmental risks which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future?

Climate change

(3.1.1) Environmental risks identified

Select from:

☒ No

(3.1.2) Primary reason why your organization does not consider itself to have environmental risks in your direct operations and/or upstream/downstream value chain

Select from:

☒ Other, please specify :Climate-related risks exist based on current physical and transition risk analysis findings, but currently no known climate-related risks have the potential to have a substantive effect on our organization, as defined earlier.

(3.1.3) Please explain

In 2024, we undertook a baseline assessment of climate related risks and opportunities. We conducted a physical risk assessment to analyze the value at risk for top 33 sites ranked by Total Insured Value (TIV) across 2 RCP scenarios (RCP 2.6 and RCP 8.5) for 2030, 2040, and 2050. The top 33 sites identified represented 89% of total TIV across all our U.S. and international owned or leased sites. The physical risk assessment conducted estimated property damage and business interruption values for each of the 33 priority sites. The findings from the physical risk assessment did not pass our substantive threshold of 52 million. We also conducted a transition risk assessment for our U.S. pharmacy operations business, which represents a significant portion of our revenue. This assessment analyzed the financial impacts of technology risk (specifically, supply chain decarbonization) and market risk (specifically, energy market fluctuations). The findings from this assessment did not pass our defined substantive threshold of 52 million.

Water

(3.1.1) Environmental risks identified

Select from:

☒ No

(3.1.2) Primary reason why your organization does not consider itself to have environmental risks in your direct operations and/or upstream/downstream value chain

Select from:

☒ Other, please specify :Water-related risks exist based on current analysis findings, but currently no known water-related risks have the potential to have a substantive effect on our organization, as defined earlier.

(3.1.3) Please explain

The Cigna Group conducted a physical risk assessment to analyze the value at risk for three water-related hazards: coastal inundation, riverine flooding and surface water flooding. The scope of the analysis include our top 33 sites ranked by Total Insured Value (TIV), across 2 RCP scenarios (RCP 2.6 and RCP 8.5) for 2030, 2040 and 2050. The top 33 sites identified represented 89% of total TIV across all of Cigna's U.S. and international owned or leased sites. The physical risk assessment conducted estimated property damage and business interruption values for each of the 33 priority sites for each of these hazards. The total risk value for these water-related hazards across all 33 sites under RCP 8.5 in 2050 was less than our substantive threshold of 52 million.

[Fixed row]

(3.3) In the reporting year, was your organization subject to any fines, enforcement orders, and/or other penalties for water-related regulatory violations?

	Water-related regulatory violations	Comment
	Select from: <input checked="" type="checkbox"/> No	N/A

[Fixed row]

(3.6) Have you identified any environmental opportunities which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future?

Climate change

(3.6.1) Environmental opportunities identified

Select from:

☒ No

(3.6.2) Primary reason why your organization does not consider itself to have environmental opportunities

Select from:

☒ Opportunities exist, but none anticipated to have a substantive effect on organization

(3.6.3) Please explain

In 2024, we conducted a transition opportunity assessment for our U.S. pharmacy operations business, which represents a significant portion of our revenue. This assessment analyzed resource efficiency opportunities, including shift in cooler size and substituting air freight with ground transportation. The findings from this assessment did not pass our defined substantive threshold of 52 million.

Water

(3.6.1) Environmental opportunities identified

Select from:

☒ No

(3.6.2) Primary reason why your organization does not consider itself to have environmental opportunities

Select from:

☒ Opportunities exist, but none anticipated to have a substantive effect on organization

(3.6.3) Please explain

The Cigna Group conducted a double materiality assessment in 2024 and considered water-related impacts, risks, and opportunities. No water-related opportunities passed our thresholds to be considered material or to have a substantive effect on the organization per the definition used in this response.

[Fixed row]

C4. Governance

(4.1) Does your organization have a board of directors or an equivalent governing body?

(4.1.1) Board of directors or equivalent governing body

Select from:

☒ Yes

(4.1.2) Frequency with which the board or equivalent meets

Select from:

☒ More frequently than quarterly

(4.1.3) Types of directors your board or equivalent is comprised of

Select all that apply

☒ Executive directors or equivalent

☒ Independent non-executive directors or equivalent

(4.1.4) Board diversity and inclusion policy

Select from:

☒ Yes, and it is publicly available

(4.1.5) Briefly describe what the policy covers

We are committed to a diverse and inclusive culture that values individuals' unique differences and talent because we know this supports better decision-making, greater innovation, and higher levels of engagement and that this commitment starts at the Board. The Corporate Governance Guidelines require the Corporate Governance Committee, and any search firm it engages, to include women and racially and ethnically diverse candidates in the pool from which the Committee selects director candidates. In addition, the Committee also considers directors with a range of backgrounds and experiences, consistent with our refreshment planning.

(4.1.6) Attach the policy (optional)

2024-Proxy-Statement.pdf
[Fixed row]

(4.1.1) Is there board-level oversight of environmental issues within your organization?

Climate change

(4.1.1.1) Board-level oversight of this environmental issue

Select from:

☒ Yes

Water

(4.1.1.1) Board-level oversight of this environmental issue

Select from:

☒ Yes

Biodiversity

(4.1.1.1) Board-level oversight of this environmental issue

Select from:

☒ No, and we do not plan to within the next two years

(4.1.1.2) Primary reason for no board-level oversight of this environmental issue

Select from:

☒ Not an immediate strategic priority

(4.1.1.3) Explain why your organization does not have board-level oversight of this environmental issue

The Cigna Group conducted a double materiality assessment in 2024 and considered biodiversity-related impacts, risks, and opportunities. Based on the initial results of this assessment, we do not consider biodiversity to be an immediate strategic priority for our organization requiring board-level oversight.
[Fixed row]

(4.1.2) Identify the positions (do not include any names) of the individuals or committees on the board with accountability for environmental issues and provide details of the board's oversight of environmental issues.

Climate change

(4.1.2.1) Positions of individuals or committees with accountability for this environmental issue

Select all that apply

☒ Board-level committee

(4.1.2.2) Positions' accountability for this environmental issue is outlined in policies applicable to the board

Select from:

☒ Yes

(4.1.2.3) Policies which outline the positions' accountability for this environmental issue

Select all that apply

☒ Other policy applicable to the board, please specify :Corporate Governance Committee Charter

(4.1.2.4) Frequency with which this environmental issue is a scheduled agenda item

Select from:

☒ Scheduled agenda item in some board meetings – at least annually

(4.1.2.5) Governance mechanisms into which this environmental issue is integrated

Select all that apply

☒ Overseeing the setting of corporate targets

☒ Monitoring progress towards corporate targets

☒ Monitoring compliance with corporate policies and/or commitments

- ☒ Approving corporate policies and/or commitments
- ☒ Overseeing reporting, audit, and verification processes
- ☒ Overseeing and guiding the development of a business strategy

(4.1.2.7) Please explain

The Corporate Governance Committee oversees the company's ESG policies and performance overall, reviews with management the contents and accuracy of the company's annual ESG report, and updates and makes recommendations to the Board with respect to ESG-related policies, practices, and initiatives. The Committee is regularly updated on ESG considerations and feedback raised by shareholders, proxy advisory firms, and other stakeholders. The Chief Sustainability Officer meets with the Corporate Governance Committee and full Board at least annually to discuss ESG. For example, The Cigna Group Environmental Policy, which references climate risks and opportunities, was formally reviewed by the Committee prior to publication. Additionally, the Committee and the full Board reviewed and indicated their support for our latest ESG strategy in 2022, which included a roadmap of programmatic initiatives to further our progress against our climate change and emissions topic, and reviewed progress and next steps in 2023. The Cigna Group has implemented practices so that the Board and its committees are regularly briefed on material issues related to the company's risk profile. Environmental risk, including those associated with climate change, is an explicit risk, within the company's enterprise risk register. The Cigna Group Chief Compliance & Risk Officer meets with the Audit Committee regularly and provides reporting to the Board at least annually. These reports are designed to provide visibility to the Board about the identification, assessment, monitoring, and management of critical risks, along with leadership's risk mitigation strategies. Climate-related concerns may be addressed in the context of the company's areas of focus, which includes strategic, operational, financial reporting, succession and compensation, cyber-security, compliance, reputational, governance, and other risks. Periodically, external surveys, emerging risk trends, and other pertinent content are shared with the Audit Committee during regular executive sessions. The Cigna Group full Board also receives periodic climate-related updates and maintains oversight on strategic, financial, and execution risks and exposures associated with the company's business strategy, including impact of emerging, new, or changing laws and regulations, significant litigation and regulatory exposures, and other current matters that may present material risk to financial performance, operations, infrastructure, plans, prospects, reputation, acquisitions, and divestitures. The Cigna Group Chief Sustainability Officer works with the Office of the Corporate Secretary to keep the entire Board apprised of relevant climate-related risks in addition to broader ESG trends.

Water

(4.1.2.1) Positions of individuals or committees with accountability for this environmental issue

Select all that apply

- ☒ Board-level committee

(4.1.2.2) Positions' accountability for this environmental issue is outlined in policies applicable to the board

Select from:

- ☒ Yes

(4.1.2.3) Policies which outline the positions' accountability for this environmental issue

Select all that apply

- ☒ Other policy applicable to the board, please specify :Corporate Governance Committee Charter

(4.1.2.4) Frequency with which this environmental issue is a scheduled agenda item

Select from:

- ☒ Scheduled agenda item in some board meetings – at least annually

(4.1.2.5) Governance mechanisms into which this environmental issue is integrated

Select all that apply

- ☒ Overseeing the setting of corporate targets ☒ Monitoring compliance with corporate policies and/or commitments
- ☒ Monitoring progress towards corporate targets
- ☒ Approving corporate policies and/or commitments
- ☒ Overseeing reporting, audit, and verification processes
- ☒ Overseeing and guiding the development of a business strategy

(4.1.2.7) Please explain

The Corporate Governance Committee oversees the company's ESG policies and performance overall, reviews with management the contents and accuracy of the company's annual ESG report, and updates and makes recommendations to the Board with respect to ESG-related policies, practices, and initiatives. The Committee is regularly updated on ESG considerations and feedback raised by shareholders, proxy advisory firms, and other stakeholders. The Chief Sustainability Officer meets with the Corporate Governance Committee and full Board at least annually to discuss ESG. For example, The Cigna Group Environmental Policy, which references water-related issues, was formally reviewed by the Committee prior to publication. The Cigna Group has implemented practices so that the Board and its committees are regularly briefed on material issues related to the company's risk profile. Environmental risks, including those associated with water and climate change, are an explicit risk factor, within the company's enterprise risk register. The Cigna Group Chief Compliance and Risk Officer meets with the Audit Committee regularly during its executive sessions and provides reporting to the Board at least annually. These reports are designed to provide visibility to the Board about the identification, assessment, monitoring, and management of critical risks, along with leadership's risk mitigation strategies. Water-related concerns may be addressed in the context of the company's areas of focus, which includes strategic, operational, financial reporting, succession and compensation, cyber-security, compliance, reputational, governance, and other risks. Periodically, external surveys, emerging risk trends, and other pertinent content are shared with the Audit Committee during regular executive sessions. Our full Board also maintains oversight on strategic, financial and execution risks and exposures associated with the company's business strategy, including impact of changes to laws and regulations, significant litigation and regulatory exposures and other current matters that may present material risk to financial performance, operations, infrastructure, plans, prospects, reputation, acquisitions, and divestitures.

[Fixed row]

(4.2) Does your organization's board have competency on environmental issues?

Climate change

(4.2.1) Board-level competency on this environmental issue

Select from:

☒ Yes

(4.2.2) Mechanisms to maintain an environmentally competent board

Select all that apply

☒ Having at least one board member with expertise on this environmental issue

(4.2.3) Environmental expertise of the board member

Additional training

☒ Training in an environmental subject by a certified organization, please specify :Credentialed in ESG and climate governance by NACD

Water

(4.2.1) Board-level competency on this environmental issue

Select from:

☒ Not assessed

[Fixed row]

(4.3) Is there management-level responsibility for environmental issues within your organization?

Climate change

(4.3.1) Management-level responsibility for this environmental issue

Select from:

☒ Yes

Water

(4.3.1) Management-level responsibility for this environmental issue

Select from:

☒ Yes

Biodiversity

(4.3.1) Management-level responsibility for this environmental issue

Select from:

☒ No, and we do not plan to within the next two years

(4.3.2) Primary reason for no management-level responsibility for environmental issues

Select from:

☒ Not an immediate strategic priority

(4.3.3) Explain why your organization does not have management-level responsibility for environmental issues

The Cigna Group conducted a double materiality assessment in 2024 and considered biodiversity-related impacts, risks, and opportunities. Based on the initial results of this assessment, we do not consider biodiversity to be an immediate strategic priority for our organization requiring management-level oversight.

[Fixed row]

(4.3.1) Provide the highest senior management-level positions or committees with responsibility for environmental issues (do not include the names of individuals).

Climate change

(4.3.1.1) Position of individual or committee with responsibility

Executive level

- ☒ Other C-Suite Officer, please specify :Chief Human Resources Officer and Corporate Secretary

(4.3.1.2) Environmental responsibilities of this position

Dependencies, impacts, risks and opportunities

- ☒ Assessing environmental dependencies, impacts, risks, and opportunities
- ☒ Assessing future trends in environmental dependencies, impacts, risks, and opportunities
- ☒ Managing environmental dependencies, impacts, risks, and opportunities

Policies, commitments, and targets

- ☒ Monitoring compliance with corporate environmental policies and/or commitments
- ☒ Measuring progress towards environmental corporate targets
- ☒ Measuring progress towards environmental science-based targets
- ☒ Setting corporate environmental policies and/or commitments
- ☒ Setting corporate environmental targets

Strategy and financial planning

- ☒ Conducting environmental scenario analysis
- ☒ Developing a business strategy which considers environmental issues
- ☒ Implementing the business strategy related to environmental issues
- ☒ Managing environmental reporting, audit, and verification processes
- ☒ Managing major capital and/or operational expenditures relating to environmental issues

Other

- ☒ Providing employee incentives related to environmental performance

(4.3.1.4) Reporting line

Select from:

☒ Other, please specify :Our Chief HR Officer and Corporate Secretary reports to our Chief Administrative Officer, who reports to our CEO.

(4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

☒ Half-yearly

(4.3.1.6) Please explain

Our Chief HR Officer and Corporate Secretary oversees the ESG team, responsible for integrating climate-related issues and other ESG issues into enterprise strategy, setting and monitoring related targets, and assessing and managing related risks. This role is the executive sponsor of our ESG Advisory Committee, which comprises several senior leaders from across the company to support the company's ongoing commitment to environmental stewardship, health and safety, corporate social responsibility, and corporate governance. The Committee includes leaders such as our Global Chief Information Security Officer, Chief Compliance and Risk Officer, Chief Communications Officer, Chief Accounting Officer, Head of Talent Management, Head of Government Affairs, and Head of Investor Relations. It also includes, among others, our Global Workplace Vice President who oversees our facilities-related environmental sustainability strategy and initiatives, manages the Global Workplace Managing Director responsible for oversight of energy and emissions targets and reduction activities, and oversees our Environmental Policy Statement. We evolved our ESG governance structure to include an ESG Disclosure Committee composed of qualified individuals that lead various functional areas of The Cigna Group. This committee is responsible for reviewing the company's annual ESG Report, CDP submission, and other external disclosures as needed. Ultimately, the ESG Advisory Committee, with support from our ESG team, seeks to further integrate into and align sustainability with the company's enterprise strategy and operations. The ESG Advisory Committee typically convenes as a full group a few times a year to review and discuss strategy, performance, and objectives with regards to ESG topics, including climate-related issues. Our Chief Sustainability Officer also meets with Committee members throughout the year to support the ongoing identification and monitoring of ESG risks and opportunities.

Water

(4.3.1.1) Position of individual or committee with responsibility

Executive level

☒ Other C-Suite Officer, please specify :Chief Human Resources Officer and Corporate Secretary

(4.3.1.2) Environmental responsibilities of this position

Dependencies, impacts, risks and opportunities

- ☒ Assessing environmental dependencies, impacts, risks, and opportunities
- ☒ Assessing future trends in environmental dependencies, impacts, risks, and opportunities
- ☒ Managing environmental dependencies, impacts, risks, and opportunities

Policies, commitments, and targets

- ☒ Monitoring compliance with corporate environmental policies and/or commitments
- ☒ Measuring progress towards environmental corporate targets
- ☒ Measuring progress towards environmental science-based targets
- ☒ Setting corporate environmental policies and/or commitments
- ☒ Setting corporate environmental targets

Strategy and financial planning

- ☒ Conducting environmental scenario analysis
- ☒ Developing a business strategy which considers environmental issues
- ☒ Implementing the business strategy related to environmental issues
- ☒ Managing environmental reporting, audit, and verification processes
- ☒ Managing major capital and/or operational expenditures relating to environmental issues

Other

- ☒ Providing employee incentives related to environmental performance

(4.3.1.4) Reporting line

Select from:

- ☒ Other, please specify :Our Chief HR Officer and Corporate Secretary reports to our Chief Administrative Officer, who reports to our CEO.

(4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- ☒ Half-yearly

(4.3.1.6) Please explain

Our Chief HR Officer and Corporate Secretary oversees the ESG team, responsible for integrating water-related issues and other ESG issues into enterprise strategy, setting and monitoring related targets, and assessing and managing related risks. This role is the executive sponsor of our ESG Advisory Committee, which comprises several senior leaders from across the company to support the company's ongoing commitment to environmental stewardship, health and safety, corporate social responsibility, and corporate governance. The Committee includes leaders such as our Global Chief Information Security Officer, Chief Compliance and Risk Officer, Chief Communications Officer, Chief Accounting Officer, Head of Talent Management, Head of Government Affairs, and Head of Investor Relations. It also includes, among others, our Global Workplace Vice President who oversees our facilities-related environmental sustainability strategy and initiatives, manages the Global Workplace Managing Director responsible for oversight of energy and emissions targets and reduction activities, and oversees our Environmental Policy Statement. We evolved our ESG governance structure to include an ESG Disclosure Committee composed of qualified individuals that lead various functional areas of The Cigna Group. This committee is responsible for reviewing the company's annual ESG Report, CDP submission, and any other external disclosures as needed. Ultimately, the ESG Advisory Committee, with support from our ESG team, seeks to further integrate into and align sustainability with the company's enterprise strategy and operations. The ESG Advisory Committee typically convenes as a full group a few times a year to review and discuss strategy, performance, and objectives with regards to ESG topics, including climate-related issues. Our Chief Sustainability Officer also meets with Committee members throughout the year to support the ongoing identification and monitoring of ESG risks and opportunities.

Climate change

(4.3.1.1) Position of individual or committee with responsibility

Committee

- ☒ Environmental, Social, Governance committee

(4.3.1.2) Environmental responsibilities of this position

Dependencies, impacts, risks and opportunities

- ☒ Assessing environmental dependencies, impacts, risks, and opportunities
- ☒ Assessing future trends in environmental dependencies, impacts, risks, and opportunities
- ☒ Managing environmental dependencies, impacts, risks, and opportunities

Policies, commitments, and targets

- ☒ Monitoring compliance with corporate environmental policies and/or commitments
- ☒ Measuring progress towards environmental corporate targets
- ☒ Measuring progress towards environmental science-based targets

- ☒ Setting corporate environmental policies and/or commitments
- ☒ Setting corporate environmental targets

Strategy and financial planning

- ☒ Developing a business strategy which considers environmental issues
- ☒ Implementing the business strategy related to environmental issues
- ☒ Managing environmental reporting, audit, and verification processes
- ☒ Managing major capital and/or operational expenditures relating to environmental issues

(4.3.1.4) Reporting line

Select from:

- ☒ Other, please specify :Our Chief HR Officer and Corporate Secretary is the executive sponsor of our ESG Advisory Committee.

(4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- ☒ Half-yearly

(4.3.1.6) Please explain

The ESG Advisory Committee comprises several senior leaders from across the company to support the company's ongoing commitment to environmental stewardship, health and safety, corporate social responsibility, and corporate governance. The Committee includes leaders such as our Global Chief Information Security Officer, Chief Compliance and Risk Officer, Chief Communications Officer, Chief Accounting Officer, Head of Talent Management, Head of Government Affairs, and Head of Investor Relations. It also includes, among others, our Global Workplace Vice President who oversees our facilities-related environmental sustainability strategy and initiatives, manages the Global Workplace Managing Director responsible for oversight of energy and emissions targets and reduction activities, and oversees our Environmental Policy Statement. We also evolved our ESG governance structure to include an ESG Disclosure Committee composed of qualified individuals that lead various functional areas of The Cigna Group. This committee is responsible for reviewing the company's annual ESG Report, CDP submission, and any other external disclosures as needed. Ultimately, the ESG Advisory Committee, with support from our ESG team, seeks to further integrate into and align sustainability with the company's enterprise strategy and operations. The ESG Advisory Committee typically convenes as a full group a few times a year to review and discuss strategy, performance, and objectives with regards to ESG topics, including climate-related issues. Our Chief Sustainability Officer also meets with Committee members throughout the year to support the ongoing identification and monitoring of ESG risks and opportunities at The Cigna Group.

Water

(4.3.1.1) Position of individual or committee with responsibility

Committee

- ☒ Environmental, Social, Governance committee

(4.3.1.2) Environmental responsibilities of this position

Dependencies, impacts, risks and opportunities

- ☒ Assessing environmental dependencies, impacts, risks, and opportunities
- ☒ Assessing future trends in environmental dependencies, impacts, risks, and opportunities
- ☒ Managing environmental dependencies, impacts, risks, and opportunities

Policies, commitments, and targets

- ☒ Monitoring compliance with corporate environmental policies and/or commitments
- ☒ Measuring progress towards environmental corporate targets
- ☒ Measuring progress towards environmental science-based targets
- ☒ Setting corporate environmental policies and/or commitments
- ☒ Setting corporate environmental targets

Strategy and financial planning

- ☒ Developing a business strategy which considers environmental issues
- ☒ Implementing the business strategy related to environmental issues
- ☒ Managing environmental reporting, audit, and verification processes
- ☒ Managing major capital and/or operational expenditures relating to environmental issues

(4.3.1.4) Reporting line

Select from:

- ☒ Other, please specify :Our Chief HR Officer and Corporate Secretary is the executive sponsor of our ESG Advisory Committee.

(4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

☒ Half-yearly

(4.3.1.6) Please explain

The ESG Advisory Committee comprises several senior leaders from across the company to support the company's ongoing commitment to environmental stewardship, health and safety, corporate social responsibility, and corporate governance. The Committee includes leaders such as our Global Chief Information Security Officer, Chief Compliance and Risk Officer, Chief Communications Officer, Chief Accounting Officer, Head of Talent Management, Head of Government Affairs, and Head of Investor Relations. It also includes, among others, our Global Workplace Vice President who oversees our facilities-related environmental sustainability strategy and initiatives, manages the Global Workplace Managing Director responsible for oversight of water targets and reduction activities, and oversees our Environmental Policy Statement. We also evolved our ESG governance structure to include an ESG Disclosure Committee composed of qualified individuals that lead various functional areas of The Cigna Group. This committee is responsible for reviewing the company's annual ESG Report, CDP submission, and any other external disclosures as needed. Ultimately, the ESG Advisory Committee, with support from our ESG team, seeks to further integrate into and align sustainability with the company's enterprise strategy and operations. The ESG Advisory Committee typically convenes as a full group a few times a year to review and discuss strategy, performance, and objectives with regards to ESG topics, including climate-related issues. Our Chief Sustainability Officer also meets with Committee members throughout the year to support the ongoing identification and monitoring of ESG risks and opportunities at The Cigna Group.

[Add row]

(4.5) Do you provide monetary incentives for the management of environmental issues, including the attainment of targets?

Climate change

(4.5.1) Provision of monetary incentives related to this environmental issue

Select from:

☒ Yes

(4.5.2) % of total C-suite and board-level monetary incentives linked to the management of this environmental issue

0

(4.5.3) Please explain

The management of climate change is implicitly part of the Chief HR Officer and Corporate Secretary's responsibilities, and performance with respect to this topic influences the annual compensation, monetary incentives, as described in more detail in subsequent responses.

Water

(4.5.1) Provision of monetary incentives related to this environmental issue

Select from:

☒ Yes

(4.5.2) % of total C-suite and board-level monetary incentives linked to the management of this environmental issue

0

(4.5.3) Please explain

The management of water is implicitly part of the Chief HR Officer and Corporate Secretary's responsibilities, and performance with respect to this topic influences the annual compensation, monetary incentives, as described in more detail in subsequent responses.

[Fixed row]

(4.5.1) Provide further details on the monetary incentives provided for the management of environmental issues (do not include the names of individuals).

Climate change

(4.5.1.1) Position entitled to monetary incentive

Board or executive level

☒ Other C-Suite Officer, please specify :Chief Human Resources Officer and Corporate Secretary

(4.5.1.2) Incentives

Select all that apply

- ☒ Bonus – set figure

(4.5.1.3) Performance metrics

Targets

- ☒ Progress towards environmental targets
- ☒ Achievement of environmental targets
- ☒ Organization performance against an environmental sustainability index

Emission reduction

- ☒ Implementation of an emissions reduction initiative
- ☒ Reduction in emissions intensity
- ☒ Increased share of renewable energy in total energy consumption
- ☒ Reduction in absolute emissions

Resource use and efficiency

- ☒ Improvements in emissions data, reporting, and third-party verification
- ☒ Energy efficiency improvement
- ☒ Reduction in total energy consumption

Engagement

- ☒ Increased engagement with suppliers on environmental issues
- ☒ Implementation of employee awareness campaign or training program on environmental issues

(4.5.1.4) Incentive plan the incentives are linked to

Select from:

- ☒ Short-Term Incentive Plan, or equivalent, only (e.g. contractual annual bonus)

(4.5.1.5) Further details of incentives

Our Chief HR Officer and Corporate Secretary oversees the CSO and ESG team, responsible for integrating climate-related issues and other ESG issues into enterprise strategy, setting and monitoring related targets, and assessing and managing related risks. The position's individual Enterprise Incentive Plan (EIP) award

is based on achievement of enterprise goals, as well as individual performance. For the Chief HR Officer and Corporate Secretary, the position's performance determination considers the company's results in ESG, the position's contributions to those results, and the position's influence on the company's strategy and priorities.

(4.5.1.6) How the position's incentives contribute to the achievement of your environmental commitments and/or climate transition plan

As a global health company, we are keenly focused on the connection between planetary health and human health. Our operational sustainability targets will enable The Cigna Group to reduce its direct environmental impacts, including Scope 1 and 2 GHG emissions, water, and waste. By incentivizing our Chief HR Officer and Corporate Secretary, we can ensure progress is made and there is awareness at the highest levels of our organization.

Water

(4.5.1.1) Position entitled to monetary incentive

Board or executive level

☒ Other C-Suite Officer, please specify :Chief Human Resources Officer and Corporate Secretary

(4.5.1.2) Incentives

Select all that apply

☒ Bonus – set figure

(4.5.1.3) Performance metrics

Targets

- ☒ Progress towards environmental targets
- ☒ Achievement of environmental targets
- ☒ Organization performance against an environmental sustainability index

Resource use and efficiency

- ☒ Reduction of water withdrawals – direct operations
- ☒ Improvements in water efficiency – direct operations

- ☒ Improvements in water accounting, reporting, and third-party verification

Engagement

- ☒ Increased engagement with suppliers on environmental issues
- ☒ Implementation of employee awareness campaign or training program on environmental issues

(4.5.1.4) Incentive plan the incentives are linked to

Select from:

- ☒ Short-Term Incentive Plan, or equivalent, only (e.g. contractual annual bonus)

(4.5.1.5) Further details of incentives

Our Chief HR Officer and Corporate Secretary oversees the CSO and ESG team, responsible for integrating water-related issues and other ESG issues into enterprise strategy, setting and monitoring related targets, and assessing and managing related risks. The position's individual Enterprise Incentive Plan (EIP) award is based on achievement of enterprise goals, as well as individual performance. For the Chief HR Officer and Corporate Secretary, the position's performance determination considers the company's results in ESG, the position's contributions to those results, and the position's influence on the company's strategy and priorities.

(4.5.1.6) How the position's incentives contribute to the achievement of your environmental commitments and/or climate transition plan

As a global health company, we are keenly focused on the connection between planetary health and human health. Our operational sustainability targets will enable The Cigna Group to reduce its direct environmental impacts, including Scope 1 and 2 GHG emissions, water, and waste. By incentivizing our Chief HR Officer and Corporate Secretary, we can ensure progress is made and there is awareness at the highest levels of our organization.

Climate change

(4.5.1.1) Position entitled to monetary incentive

Board or executive level

- ☒ Chief Sustainability Officer (CSO)

(4.5.1.2) Incentives

Select all that apply

- ☒ Bonus - % of salary

(4.5.1.3) Performance metrics

Targets

- ☒ Progress towards environmental targets
- ☒ Achievement of environmental targets
- ☒ Organization performance against an environmental sustainability index

Emission reduction

- ☒ Implementation of an emissions reduction initiative
- ☒ Reduction in emissions intensity
- ☒ Increased share of renewable energy in total energy consumption
- ☒ Reduction in absolute emissions

Resource use and efficiency

- ☒ Improvements in emissions data, reporting, and third-party verification
- ☒ Energy efficiency improvement
- ☒ Reduction in total energy consumption

Engagement

- ☒ Increased engagement with suppliers on environmental issues
- ☒ Implementation of employee awareness campaign or training program on environmental issues

(4.5.1.4) Incentive plan the incentives are linked to

Select from:

- ☒ Short-Term Incentive Plan, or equivalent, only (e.g. contractual annual bonus)

(4.5.1.5) Further details of incentives

Meeting our corporate energy and emission reduction targets and driving climate-related strategy are components of overall performance and the subsequent short-term incentives for our Chief Sustainability Officer and the ESG team.

(4.5.1.6) How the position's incentives contribute to the achievement of your environmental commitments and/or climate transition plan

As a global health company, we are keenly focused on the connection between planetary health and human health. Our operational sustainability targets will enable The Cigna Group to reduce its direct environmental impacts, including Scope 1 and 2 GHG emissions, water, and waste. By incentivizing our CSO and ESG team to meet our energy and emission reduction targets, we can ensure progress is made and we can maintain ESG leadership.

Climate change

(4.5.1.1) Position entitled to monetary incentive

Facility/Unit/Site management

- ☒ Business unit manager

(4.5.1.2) Incentives

Select all that apply

- ☒ Bonus - % of salary

(4.5.1.3) Performance metrics

Targets

- ☒ Progress towards environmental targets
- ☒ Achievement of environmental targets

Emission reduction

- ☒ Implementation of an emissions reduction initiative
- ☒ Reduction in emissions intensity

☒ Increased share of renewable energy in total energy consumption

☒ Reduction in absolute emissions

Resource use and efficiency

☒ Improvements in emissions data, reporting, and third-party verification

☒ Energy efficiency improvement

☒ Reduction in total energy consumption

(4.5.1.4) Incentive plan the incentives are linked to

Select from:

☒ Short-Term Incentive Plan, or equivalent, only (e.g. contractual annual bonus)

(4.5.1.5) Further details of incentives

Meeting our corporate energy and emission reduction targets and driving climate-related strategy are components of overall performance and the subsequent short-term incentives for our Vice President of Global Workplace and the Global Workplace team.

(4.5.1.6) How the position's incentives contribute to the achievement of your environmental commitments and/or climate transition plan

As a global health company, we are keenly focused on the connection between planetary health and human health. Our operational sustainability targets will enable The Cigna Group to reduce its direct environmental impacts, including Scope 1 and 2 GHG emissions, water, and waste. By incentivizing our Vice President of Global Workplace, who oversees our facilities managers, to meet our energy and emission reduction targets, we can ensure real estate and building decisions are made with our climate goals in mind.

Water

(4.5.1.1) Position entitled to monetary incentive

Board or executive level

☒ Chief Sustainability Officer (CSO)

(4.5.1.2) Incentives

Select all that apply

- ☒ Bonus - % of salary

(4.5.1.3) Performance metrics

Targets

- ☒ Progress towards environmental targets
- ☒ Achievement of environmental targets
- ☒ Organization performance against an environmental sustainability index

Resource use and efficiency

- ☒ Reduction of water withdrawals – direct operations
- ☒ Improvements in water efficiency – direct operations
- ☒ Improvements in water accounting, reporting, and third-party verification

Engagement

- ☒ Increased engagement with suppliers on environmental issues
- ☒ Implementation of employee awareness campaign or training program on environmental issues

(4.5.1.4) Incentive plan the incentives are linked to

Select from:

- ☒ Short-Term Incentive Plan, or equivalent, only (e.g. contractual annual bonus)

(4.5.1.5) Further details of incentives

Meeting our water reduction targets and driving water-related strategy are components of overall performance and the subsequent short-term incentives for our Chief Sustainability Officer and the ESG team.

(4.5.1.6) How the position's incentives contribute to the achievement of your environmental commitments and/or climate transition plan

As a global health company, we are keenly focused on the connection between planetary health and human health. Our operational sustainability targets will enable The Cigna Group to reduce its direct environmental impacts, including Scope 1 and 2 GHG emissions, water, and waste. By incentivizing our CSO and ESG team to meet our water reduction targets, we can ensure progress is made and we can maintain ESG leadership.

Water

(4.5.1.1) Position entitled to monetary incentive

Facility/Unit/Site management

- ☒ Business unit manager

(4.5.1.2) Incentives

Select all that apply

- ☒ Bonus - % of salary

(4.5.1.3) Performance metrics

Targets

- ☒ Progress towards environmental targets
- ☒ Achievement of environmental targets

Resource use and efficiency

- ☒ Reduction of water withdrawals – direct operations
- ☒ Improvements in water efficiency – direct operations
- ☒ Improvements in water accounting, reporting, and third-party verification

(4.5.1.4) Incentive plan the incentives are linked to

Select from:

- ☒ Short-Term Incentive Plan, or equivalent, only (e.g. contractual annual bonus)

(4.5.1.5) Further details of incentives

Meeting our water reduction targets and driving water-related strategy are components of overall performance and the subsequent short-term incentives for our Vice President of Global Workplace and the Global Workplace team.

(4.5.1.6) How the position’s incentives contribute to the achievement of your environmental commitments and/or climate transition plan

As a global health company, we are keenly focused on the connection between planetary health and human health. Our operational sustainability targets will enable The Cigna Group to reduce its direct environmental impacts, including Scope 1 and 2 GHG emissions, water, and waste. By incentivizing our Vice President of Global Workplace, who oversees our facilities managers, to meet our water reduction targets, we can ensure real estate and building decisions are made with our overall climate goals in mind.

[Add row]

(4.6) Does your organization have an environmental policy that addresses environmental issues?

	Does your organization have any environmental policies?
	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

(4.6.1) Provide details of your environmental policies.

Row 1

(4.6.1.1) Environmental issues covered

Select all that apply

- ☒ Climate change
- ☒ Water

(4.6.1.2) Level of coverage

Select from:

- ☒ Organization-wide

(4.6.1.3) Value chain stages covered

Select all that apply

- ☒ Direct operations
- ☒ Upstream value chain

(4.6.1.4) Explain the coverage

The Environmental Policy Statement applies to all of the global operations of The Cigna Group, inclusive of its owned and leased corporate offices as well as its pharmacy packaging and delivery facilities, and the employees and contractors who work in these facilities. We expect our suppliers to comply with all applicable environmental laws and regulations and we continue to enhance our responsible procurement practices by taking steps to integrate the consideration of our suppliers' environmental sustainability into our purchasing decisions.

(4.6.1.5) Environmental policy content

Environmental commitments

- ☒ Commitment to comply with regulations and mandatory standards
- ☒ Commitment to take environmental action beyond regulatory compliance
- ☒ Commitment to stakeholder engagement and capacity building on environmental issues

Climate-specific commitments

- ☒ Other climate-related commitment, please specify :We aim to reduce carbon emissions in support of the 1.5 degrees pathway recommended by the scientific community and the United Nations Global Compact, by focusing on minimizing emissions associated with our real estate portfolio.

Water-specific commitments

- ☒ Commitment to reduce water withdrawal volumes

Additional references/Descriptions

- ☒ Acknowledgement of the human right to water and sanitation
- ☒ Description of environmental requirements for procurement

- ☒ Description of renewable electricity procurement practices
- ☒ Recognition of environmental linkages and trade-offs

(4.6.1.6) Indicate whether your environmental policy is in line with global environmental treaties or policy goals

Select all that apply

- ☒ No, but we plan to align in the next two years

(4.6.1.7) Public availability

Select from:

- ☒ Publicly available

(4.6.1.8) Attach the policy

Environmental Policy Statement _ The Cigna Group.pdf

[Add row]

(4.10) Are you a signatory or member of any environmental collaborative frameworks or initiatives?

(4.10.1) Are you a signatory or member of any environmental collaborative frameworks or initiatives?

Select from:

- ☒ Yes

(4.10.2) Collaborative framework or initiative

Select all that apply

- ☒ RE100
- ☒ Science-Based Targets Initiative (SBTi)
- ☒ Task Force on Climate-related Financial Disclosures (TCFD)
- ☒ UN Global Compact

(4.10.3) Describe your organization's role within each framework or initiative

RE100: We committed to sourcing 100% renewable electricity by 2030, joining the global RE100 pledge in 2022. SBTi: We formally committed to SBTi in early 2024. We plan to set near-term science-based GHG reduction targets and receive validation from SBTi within the next two years. TCFD: We leverage the recommendations of TCFD in our annual ESG reports. UN Global Compact: The Cigna Group was the first U.S. health service company to sign on to the UN Global Compact in 2015. As a signatory, we are committed to living out the Compact's 10 principles on human rights, labor standards, environment, and anti-corruption (business integrity) in our everyday business operations. Our annual ESG Report serves as our Communication on Progress.

[Fixed row]

(4.11) In the reporting year, did your organization engage in activities that could directly or indirectly influence policy, law, or regulation that may (positively or negatively) impact the environment?

(4.11.1) External engagement activities that could directly or indirectly influence policy, law, or regulation that may impact the environment

Select all that apply

☒ Yes, we engaged indirectly through, and/or provided financial or in-kind support to a trade association or other intermediary organization or individual whose activities could influence policy, law, or regulation

(4.11.2) Indicate whether your organization has a public commitment or position statement to conduct your engagement activities in line with global environmental treaties or policy goals

Select from:

☒ No, and we do not plan to have one in the next two years

(4.11.5) Indicate whether your organization is registered on a transparency register

Select from:

☒ No

(4.11.8) Describe the process your organization has in place to ensure that your external engagement activities are consistent with your environmental commitments and/or transition plan

Our processes to ensure that indirect activities are consistent with our overall climate change strategy are as follows: (1) Prior to entering new affiliations or expanding the scope of current affiliations, an organization's policy positions are among the several factors that we consider. (2) Through membership and committee participation, we can monitor whether their activities are consistent with our climate and energy strategy.
[Fixed row]

(4.11.2) Provide details of your indirect engagement on policy, law, or regulation that may (positively or negatively) impact the environment through trade associations or other intermediary organizations or individuals in the reporting year.

Row 1

(4.11.2.1) Type of indirect engagement

Select from:

☒ Indirect engagement via a trade association

(4.11.2.4) Trade association

North America

☒ US Chamber of Commerce

(4.11.2.7) Indicate whether your organization attempted to influence the organization or individual's position in the reporting year

Select from:

☒ No, we did not attempt to influence their position

(4.11.2.9) Funding figure your organization provided to this organization or individual in the reporting year (currency)

100000

(4.11.2.10) Describe the aim of this funding and how it could influence policy, law or regulation that may impact the environment

We are committed to making health care better for all, and this includes driving improvements for a sustainable health care system. In support of these efforts, The Cigna Group actively engages with policy makers in a principle-based, nonpartisan way. The Cigna Group is a member of several trade associations that represent the health care industry as well as the larger business community to bring about consensus on health care policy issues that can impact key business priorities. While The Cigna Group recognizes that many of the trade associations in which it participates have broad memberships with sometimes differing views, the company believes that such organizations can encourage dialogue on important policy issues, constructively engage differing perspectives and ultimately help identify shared solutions. Trade associations play a significant role in policy advocacy, and The Cigna Group believes membership in these organizations is generally consistent with the company's interests, including those of its shareholders, clients, customers, providers and patients. All memberships in trade associations are reviewed by the General Counsel and the Chief Executive Officer, and certain dues paid to these organizations may be used to directly support lobbying activity.

(4.11.2.11) Indicate if you have evaluated whether your organization's engagement is aligned with global environmental treaties or policy goals

Select from:

☒ No, we have not evaluated

Row 2

(4.11.2.1) Type of indirect engagement

Select from:

☒ Indirect engagement via a trade association

(4.11.2.4) Trade association

North America

☒ Other trade association in North America, please specify :The Business Roundtable

(4.11.2.7) Indicate whether your organization attempted to influence the organization or individual's position in the reporting year

Select from:

☒ No, we did not attempt to influence their position

(4.11.2.9) Funding figure your organization provided to this organization or individual in the reporting year (currency)

(4.11.2.10) Describe the aim of this funding and how it could influence policy, law or regulation that may impact the environment

We are committed to making health care better for all, and this includes driving improvements for a sustainable health care system. In support of these efforts, The Cigna Group actively engages with policy makers in a principle-based, nonpartisan way. The Cigna Group is a member of several trade associations that represent the health care industry as well as the larger business community to bring about consensus on health care policy issues that can impact key business priorities. While The Cigna Group recognizes that many of the trade associations in which it participates have broad memberships with sometimes differing views, the company believes that such organizations can encourage dialogue on important policy issues, constructively engage differing perspectives and ultimately help identify shared solutions. Trade associations play a significant role in policy advocacy, and The Cigna Group believes membership in these organizations is generally consistent with the company's interests, including those of its shareholders, clients, customers, providers and patients. All memberships in trade associations are reviewed by the General Counsel and the Chief Executive Officer, and certain dues paid to these organizations may be used to directly support lobbying activity.

(4.11.2.11) Indicate if you have evaluated whether your organization's engagement is aligned with global environmental treaties or policy goals

Select from:

☒ No, we have not evaluated

[Add row]

(4.12.1) Provide details on the information published about your organization's response to environmental issues for this reporting year in places other than your CDP response. Please attach the publication.

Row 1

(4.12.1.1) Publication

Select from:

☒ In mainstream reports

(4.12.1.3) Environmental issues covered in publication

Select all that apply

☒ Climate change

☒ Water

(4.12.1.4) Status of the publication

Select from:

☒ Complete

(4.12.1.5) Content elements

Select all that apply

☒ Strategy

(4.12.1.6) Page/section reference

18-22 of Annual Report, 18 of 10-K

(4.12.1.7) Attach the relevant publication

2023-Annual-Report.pdf

(4.12.1.8) Comment

Annual Report

Row 2

(4.12.1.1) Publication

Select from:

☒ In voluntary communications

(4.12.1.3) Environmental issues covered in publication

Select all that apply

☒ Climate change

☒ Water

(4.12.1.4) Status of the publication

Select from:

☒ Complete

(4.12.1.5) Content elements

Select all that apply

☒ Content of environmental policies

☒ Dependencies & Impacts

(4.12.1.7) Attach the relevant publication

Environmental Policy Statement _ The Cigna Group.pdf

(4.12.1.8) Comment

Environmental Policy Statement

Row 4

(4.12.1.1) Publication

Select from:

☒ In mainstream reports, in line with environmental disclosure standards or frameworks

(4.12.1.2) Standard or framework the report is in line with

Select all that apply

☒ GRI

☒ TCFD

☒ Other, please specify :SASB

(4.12.1.3) Environmental issues covered in publication

Select all that apply

- ☒ Climate change
- ☒ Water

(4.12.1.4) Status of the publication

Select from:

- ☒ Complete

(4.12.1.5) Content elements

Select all that apply

- | | |
|---|---|
| <input checked="" type="checkbox"/> Strategy | <input checked="" type="checkbox"/> Value chain engagement |
| <input checked="" type="checkbox"/> Governance | <input checked="" type="checkbox"/> Dependencies & Impacts |
| <input checked="" type="checkbox"/> Emission targets | <input checked="" type="checkbox"/> Water accounting figures |
| <input checked="" type="checkbox"/> Emissions figures | <input checked="" type="checkbox"/> Content of environmental policies |
| <input checked="" type="checkbox"/> Risks & Opportunities | |

(4.12.1.7) Attach the relevant publication

2023-esg-report.pdf

(4.12.1.8) Comment

ESG Report

Row 5

(4.12.1.1) Publication

Select from:

☒ In other regulatory filings

(4.12.1.3) Environmental issues covered in publication

Select all that apply

☒ Climate change

☒ Water

(4.12.1.4) Status of the publication

Select from:

☒ Complete

(4.12.1.5) Content elements

Select all that apply

☒ Governance

☒ Strategy

☒ Value chain engagement

(4.12.1.6) Page/section reference

2, 4-5, 38, 44

(4.12.1.7) Attach the relevant publication

2024-Proxy-Statement.pdf

(4.12.1.8) Comment

Proxy Statement

Row 6

(4.12.1.1) Publication

Select from:

☒ In voluntary communications

(4.12.1.3) Environmental issues covered in publication

Select all that apply

☒ Climate change

☒ Water

(4.12.1.4) Status of the publication

Select from:

☒ Complete

(4.12.1.5) Content elements

Select all that apply

☒ Content of environmental policies

☒ Strategy

☒ Emission targets

(4.12.1.7) Attach the relevant publication

The Cigna Group Named Among America's Climate Leaders by USA TODAY _ Cigna Newsroom.pdf

(4.12.1.8) Comment

Press releases and Newsroom articles

[Add row]

C5. Business strategy

(5.1) Does your organization use scenario analysis to identify environmental outcomes?

Climate change

(5.1.1) Use of scenario analysis

Select from:

☒ Yes

(5.1.2) Frequency of analysis

Select from:

☒ Every three years or less frequently

Water

(5.1.1) Use of scenario analysis

Select from:

☒ Yes

(5.1.2) Frequency of analysis

Select from:

☒ Every three years or less frequently

[Fixed row]

(5.1.1) Provide details of the scenarios used in your organization's scenario analysis.

Climate change

(5.1.1.1) Scenario used

Physical climate scenarios

☒ RCP 2.6

(5.1.1.2) Scenario used SSPs used in conjunction with scenario

Select from:

☒ No SSP used

(5.1.1.3) Approach to scenario

Select from:

☒ Qualitative and quantitative

(5.1.1.4) Scenario coverage

Select from:

☒ Organization-wide

(5.1.1.5) Risk types considered in scenario

Select all that apply

☒ Acute physical

☒ Chronic physical

(5.1.1.6) Temperature alignment of scenario

Select from:

☒ 1.5°C or lower

(5.1.1.7) Reference year

2023

(5.1.1.8) Timeframes covered

Select all that apply

- ☒ 2030
- ☒ 2040
- ☒ 2050

(5.1.1.9) Driving forces in scenario

Local ecosystem asset interactions, dependencies and impacts

- ☒ Climate change (one of five drivers of nature change)

(5.1.1.10) Assumptions, uncertainties and constraints in scenario

We consider our entire global real estate portfolio and our business model as a health company. We consider risks and opportunities within and beyond the 5-year time horizon used for reporting on risks and opportunities. Short and medium term risks were considered as part of the double materiality assessment. The scenario analysis focused on the longer term time horizon, 5 years. The geographic areas considered includes all locations where our company and its subsidiaries operate, with a focus on the United States. This assessment analyzed the value at risk for the top 33 sites ranked by Total Insured Value (TIV), across 2 RCP scenarios (RCP 2.6 and RCP 8.5) for 2030, 2040 and 2050. The top 33 sites identified represented 89% of total TIV across all of Cigna's U.S. and international owned or leased sites. The physical risk assessment conducted estimated property damage and business interruption values for each of the 33 priority sites against 8 climate-related physical hazards. These hazards included: forest fire, coastal inundation, riverine flooding, surface water flooding, extreme wind, extreme heat, soil subsidence, and freeze thaw.

(5.1.1.11) Rationale for choice of scenario

The inputs used in our climate-related scenarios were based on the TCFD physical and transition risk categories. We assumed that physical risks, including extreme weather events, would exist in a RCP 2.6 scenario, but would be less severe than an RCP 8.5 scenario. Evaluating both RCP 2.6 and RCP 8.5 is valuable in providing both a worst-case scenario and a scenario that incorporates more aggressive climate mitigation.

Water

(5.1.1.1) Scenario used

Physical climate scenarios

- ☒ RCP 2.6

(5.1.1.2) Scenario used SSPs used in conjunction with scenario

Select from:

☒ No SSP used

(5.1.1.3) Approach to scenario

Select from:

☒ Qualitative and quantitative

(5.1.1.4) Scenario coverage

Select from:

☒ Organization-wide

(5.1.1.5) Risk types considered in scenario

Select all that apply

☒ Acute physical

(5.1.1.6) Temperature alignment of scenario

Select from:

☒ 1.5°C or lower

(5.1.1.7) Reference year

2023

(5.1.1.8) Timeframes covered

Select all that apply

☒ 2030

☑ 2040

☑ 2050

(5.1.1.9) Driving forces in scenario

Local ecosystem asset interactions, dependencies and impacts

☑ Climate change (one of five drivers of nature change)

(5.1.1.10) Assumptions, uncertainties and constraints in scenario

We consider our entire global real estate portfolio and our business model as a health company. We consider risks and opportunities within and beyond the 5-year time horizon used for reporting on risks and opportunities. Short and medium term risks were considered as part of the double materiality assessment. The scenario analysis focused on the longer-term time horizon, 5 years. We consider a range of potential opportunities driven by physical climate risks, including changes in temperatures, precipitation patterns, and sea levels. Specifically, we consider the potential for changes in physical climate parameters to present a broader series of global public health challenges, such as those relating to (1) extreme weather events, (2) decreases in water supply, and (3) declining crop yields. In the short-term, extreme weather events have been prioritized as our greatest physical risk. We also consider how changes in physical and transition risks could also influence a series of socioeconomic challenges and opportunities that would likely impact the delivery of healthcare. Additionally, we consider how these negative societal and environmental impacts could present opportunities where The Cigna Group, in particular, could provide products and services to help respond to these changes in physical climate parameters across the markets we serve. In 2024, we conducted a physical risk scenario analysis that evaluated several water-related hazards: riverine flooding, coastal inundation and surface water flooding. This assessment analyzed the value at risk for these water-related hazards for the top 33 sites ranked by Total Insured Value (TIV), across 2 RCP scenarios (RCP 2.6 and RCP 8.5) for 2030, 2040 and 2050. The top 33 sites identified represented 89% of total TIV across all of our U.S. and international owned or leased sites. The physical risk assessment conducted estimated property damage and business interruption values for each of the 33 priority sites.

(5.1.1.11) Rationale for choice of scenario

The inputs used in our climate-related scenarios were based on the TCFD physical and transition risk categories. We assumed that physical water-related risks, including extreme weather events, would exist in a RCP 2.6 scenario, but would be less severe than an RCP 8.5 scenario. Evaluating both RCP 2.6 and RCP 8.5 is valuable in providing both a worst-case scenario and a scenario that incorporates more aggressive climate mitigation.

Climate change

(5.1.1.1) Scenario used

Physical climate scenarios

☒ RCP 8.5

(5.1.1.2) Scenario used SSPs used in conjunction with scenario

Select from:

☒ No SSP used

(5.1.1.3) Approach to scenario

Select from:

☒ Qualitative and quantitative

(5.1.1.4) Scenario coverage

Select from:

☒ Organization-wide

(5.1.1.5) Risk types considered in scenario

Select all that apply

☒ Acute physical

☒ Chronic physical

(5.1.1.6) Temperature alignment of scenario

Select from:

☒ 4.0°C and above

(5.1.1.7) Reference year

2023

(5.1.1.8) Timeframes covered

Select all that apply

- ☒ 2030
- ☒ 2040
- ☒ 2050

(5.1.1.9) Driving forces in scenario

Local ecosystem asset interactions, dependencies and impacts

- ☒ Climate change (one of five drivers of nature change)

(5.1.1.10) Assumptions, uncertainties and constraints in scenario

We consider our entire global real estate portfolio and our business model as a health company. We consider risks and opportunities within and beyond the 5-year time horizon used for reporting on risks and opportunities. Short and medium term risks were considered as part of the double materiality assessment. The scenario analysis focused on the longer term time horizon, 5 years. The geographic areas considered includes all locations where our company and its subsidiaries operate, with a focus on the United States. This assessment analyzed the value at risk for the top 33 sites ranked by Total Insured Value (TIV), across 2 RCP scenarios (RCP 2.6 and RCP 8.5) for 2030, 2040 and 2050. The top 33 sites identified represented 89% of total TIV across all of Cigna's U.S. and international owned or leased sites. The physical risk assessment conducted estimated property damage and business interruption values for each of the 33 priority sites against 8 climate-related physical hazards. These hazards included: forest fire, coastal inundation, riverine flooding, surface water flooding, extreme wind, extreme heat, soil subsidence, and freeze thaw.

(5.1.1.11) Rationale for choice of scenario

The inputs used in our climate-related scenarios were based on the TCFD physical and transition risk categories. We assumed that physical risks, including extreme weather events, would exist in a RCP 2.6 scenario, but would be less severe than an RCP 8.5 scenario. Evaluating both RCP 2.6 and RCP 8.5 is valuable in providing both a worst-case scenario and a scenario that incorporates more aggressive climate mitigation.

Water

(5.1.1.1) Scenario used

Physical climate scenarios

- ☒ RCP 8.5

(5.1.1.2) Scenario used SSPs used in conjunction with scenario

Select from:

☒ No SSP used

(5.1.1.3) Approach to scenario

Select from:

☒ Qualitative and quantitative

(5.1.1.4) Scenario coverage

Select from:

☒ Organization-wide

(5.1.1.5) Risk types considered in scenario

Select all that apply

☒ Acute physical

(5.1.1.6) Temperature alignment of scenario

Select from:

☒ 4.0°C and above

(5.1.1.7) Reference year

2023

(5.1.1.8) Timeframes covered

Select all that apply

☒ 2030

☒ 2040

☒ 2050

(5.1.1.9) Driving forces in scenario

Local ecosystem asset interactions, dependencies and impacts

☒ Climate change (one of five drivers of nature change)

(5.1.1.10) Assumptions, uncertainties and constraints in scenario

We consider our entire global real estate portfolio and our business model as a health company. We consider risks and opportunities within and beyond the 5-year time horizon used for reporting on risks and opportunities. Short and medium term risks were considered as part of the double materiality assessment. The scenario analysis focused on the longer-term time horizon, 5 years. We consider a range of potential opportunities driven by physical climate risks, including changes in temperatures, precipitation patterns, and sea levels. Specifically, we consider the potential for changes in physical climate parameters to present a broader series of global public health challenges, such as those relating to (1) extreme weather events, (2) decreases in water supply, and (3) declining crop yields. In the short-term, extreme weather events have been prioritized as our greatest physical risk. We also consider how changes in physical and transition risks could also influence a series of socioeconomic challenges and opportunities that would likely impact the delivery of healthcare. Additionally, we consider how these negative societal and environmental impacts could present opportunities where The Cigna Group, in particular, could provide products and services to help respond to these changes in physical climate parameters across the markets we serve. In 2024, we conducted a physical risk scenario analysis that evaluated several water-related hazards: riverine flooding, coastal inundation and surface water flooding. This assessment analyzed the value at risk for these water-related hazards for the top 33 sites ranked by Total Insured Value (TIV), across 2 RCP scenarios (RCP 2.6 and RCP 8.5) for 2030, 2040 and 2050. The top 33 sites identified represented 89% of total TIV across all of our U.S. and international owned or leased sites. The physical risk assessment conducted estimated property damage and business interruption values for each of the 33 priority sites.

(5.1.1.11) Rationale for choice of scenario

The inputs used in our climate-related scenarios were based on the TCFD physical and transition risk categories. We assumed that physical water-related risks, including extreme weather events, would exist in a RCP 2.6 scenario, but would be less severe than an RCP 8.5 scenario. Evaluating both RCP 2.6 and RCP 8.5 is valuable in providing both a worst-case scenario and a scenario that incorporates more aggressive climate mitigation.

Climate change

(5.1.1.1) Scenario used

Physical climate scenarios

☒ RCP 2.6

(5.1.1.2) Scenario used SSPs used in conjunction with scenario

Select from:

☒ No SSP used

(5.1.1.3) Approach to scenario

Select from:

☒ Qualitative and quantitative

(5.1.1.4) Scenario coverage

Select from:

☒ Organization-wide

(5.1.1.5) Risk types considered in scenario

Select all that apply

☒ Market

☒ Technology

(5.1.1.6) Temperature alignment of scenario

Select from:

☒ 1.5°C or lower

(5.1.1.7) Reference year

2023

(5.1.1.8) Timeframes covered

Select all that apply

☒ 2030

☒ 2040

☒ 2050

(5.1.1.9) Driving forces in scenario

Local ecosystem asset interactions, dependencies and impacts

- ☒ Climate change (one of five drivers of nature change)

(5.1.1.10) Assumptions, uncertainties and constraints in scenario

The transition risk analysis focuses on our U.S. pharmacy operations business, which represents a significant portion of our portfolio. The scenario analysis focused on the longer-term time horizon, 5 years. This assessment analyzed the financial impacts of two risks and two opportunities across 2 RCP scenarios (RCP 2.6 and RCP 8.5) for 2030, 2040 and 2050. The risks included supply chain decarbonization (technology risk) and energy market fluctuations (market risk). The opportunities included shift in cooler size and substituting air freight with ground transportation (resource efficiency opportunities).

(5.1.1.11) Rationale for choice of scenario

The inputs used in our climate-related scenarios were based on the TCFD transition risk and opportunity categories. Evaluating both RCP 2.6 and RCP 8.5 is valuable in providing both a worst-case scenario and a scenario that incorporates more aggressive climate mitigation.

Climate change

(5.1.1.1) Scenario used

Physical climate scenarios

- ☒ RCP 8.5

(5.1.1.2) Scenario used SSPs used in conjunction with scenario

Select from:

- ☒ No SSP used

(5.1.1.3) Approach to scenario

Select from:

- ☒ Qualitative and quantitative

(5.1.1.4) Scenario coverage

Select from:

☒ Organization-wide

(5.1.1.5) Risk types considered in scenario

Select all that apply

☒ Market

☒ Technology

(5.1.1.6) Temperature alignment of scenario

Select from:

☒ 4.0°C and above

(5.1.1.7) Reference year

2023

(5.1.1.8) Timeframes covered

Select all that apply

☒ 2030

☒ 2040

☒ 2050

(5.1.1.9) Driving forces in scenario

Local ecosystem asset interactions, dependencies and impacts

☒ Climate change (one of five drivers of nature change)

(5.1.1.10) Assumptions, uncertainties and constraints in scenario

The transition risk analysis focuses on our U.S. pharmacy operations business, which represents a significant portion of our portfolio. The scenario analysis focused on the longer-term time horizon, 5 years. This assessment analyzed the financial impacts of two risks and two opportunities across 2 RCP scenarios (RCP 2.6 and RCP 8.5) for 2030, 2040 and 2050. The risks included supply chain decarbonization (technology risk) and energy market fluctuations (market risk). The opportunities included shift in cooler size and substituting air freight with ground transportation (resource efficiency opportunities).

(5.1.1.11) Rationale for choice of scenario

The inputs used in our climate-related scenarios were based on the TCFD transition risk and opportunity categories. Evaluating both RCP 2.6 and RCP 8.5 is valuable in providing both a worst-case scenario and a scenario that incorporates more aggressive climate mitigation.

[Add row]

(5.1.2) Provide details of the outcomes of your organization's scenario analysis.

Climate change

(5.1.2.1) Business processes influenced by your analysis of the reported scenarios

Select all that apply

- ☒ Risk and opportunities identification, assessment and management
- ☒ Strategy and financial planning

(5.1.2.2) Coverage of analysis

Select from:

- ☒ Organization-wide

(5.1.2.3) Summarize the outcomes of the scenario analysis and any implications for other environmental issues

The Cigna Group conducted a physical risk assessment to analyze the value at risk for eight physical hazards: forest fire, coastal inundation, riverine flooding, surface water flooding, extreme wind, extreme heat, soil subsidence and freeze thaw. The physical risk assessment conducted estimated property damage and business interruption values for each of the 33 priority sites for each of these hazards. The total risk value for all hazards across all 33 sites was 58 million under RCP 8.5 in 2050. Broken out by hazard type however, none of the total risks for each hazard individually passed our substantive threshold of 52 million. The highest total risk value came from coastal inundation (30.7 million in RCP 8.5, 2050) concentrated in one site in Newburyport, MA. The next highest total risk value was from riverine flooding (13 million in RCP 8.5, 2050) concentration primarily in two sites in Phoenix, AZ and Tempe, AZ. 17 of our sites may be exposed to extreme heat risk (8 million in RCP 8.5, 2050). The potential impacts from climate-related risks and opportunities are discussed and reviewed by representatives from the company's

Enterprise Risk Management and ESG teams. Environmental risks, including those associated with climate change, are also explicitly stated within the company's Enterprise Risk Register. The physical risk analysis of our portfolio is leading to a broader review of The Cigna Group's resiliency plans and real estate strategy; this could include looking at revisions to existing contingency plans, a review of lease terms, and an evaluation of longer-term risk diversification approaches such as relocating key sites.

Water

(5.1.2.1) Business processes influenced by your analysis of the reported scenarios

Select all that apply

☒ Risk and opportunities identification, assessment and management

(5.1.2.2) Coverage of analysis

Select from:

☒ Facility

(5.1.2.3) Summarize the outcomes of the scenario analysis and any implications for other environmental issues

The Cigna Group conducted a physical risk assessment to analyze the value at risk for three water-related hazards: coastal inundation, riverine flooding, and surface water flooding. The scope of the analysis included our top 33 sites ranked by Total Insured Value (TIV), across 2 RCP scenarios (RCP 2.6 and RCP 8.5) for 2030, 2040, and 2050. The top 33 sites identified represented 89% of total TIV across all our U.S. and international owned or leased sites. The physical risk assessment conducted estimated property damage and business interruption values for each of the 33 priority sites for each of these hazards. The total risk value for these water-related hazards across all 33 sites under RCP 8.5 in 2050 was less than our substantive threshold of 52 million.

[Fixed row]

(5.2) Does your organization's strategy include a climate transition plan?

(5.2.1) Transition plan

Select from:

☒ No, but we are developing a climate transition plan within the next two years

(5.2.15) Primary reason for not having a climate transition plan that aligns with a 1.5°C world

Select from:

☒ Other, please specify :We formally committed to SBTi in early 2024. As we start developing our near-term, science-based targets, we will develop a climate transition plan as part of this process.

(5.2.16) Explain why your organization does not have a climate transition plan that aligns with a 1.5°C world

The Cigna Group does not currently have a climate transition plan that aligns with a 1.5 C world. However, we have a strategic sustainability plan designed to reduce our carbon footprint and gain operational efficiencies. Further, our environmental targets provide the company with a path to support long-term decarbonization of operations and the procurement of renewable energy. By 2030, we aim to achieve a 50% reduction in absolute scope 1 and 2 emissions (from a 2019 baseline) and achieve 100% renewable electricity. By 2040, The Cigna Group also aims to be carbon neutral for Scope 1 and 2 emissions. These targets are aligned with 1.5-degree level of ambition of the Science Based Targets initiative (SBTi). In 2023, we conducted our Scope 3 emissions inventory. As a next step, we plan to set near-term science-based GHG reduction targets and receive validation from the Science Based Targets Initiative (SBTi). We formally committed to SBTi in early 2024.
[Fixed row]

(5.3) Have environmental risks and opportunities affected your strategy and/or financial planning?

(5.3.1) Environmental risks and/or opportunities have affected your strategy and/or financial planning

Select from:

☒ Yes, both strategy and financial planning

[Fixed row]

(5.3.2) Describe where and how environmental risks and opportunities have affected your financial planning.

Row 1

(5.3.2.1) Financial planning elements that have been affected

Select all that apply

☒ Assets

☒ Revenues

☒ Capital allocation

☒ Capital expenditures

- ☒ Direct costs
- ☒ Indirect costs
- ☒ Access to capital

(5.3.2.2) Effect type

Select all that apply

- ☒ Risks
- ☒ Opportunities

[Add row]

(5.4) In your organization's financial accounting, do you identify spending/revenue that is aligned with your organization's climate transition?

	Identification of spending/revenue that is aligned with your organization's climate transition
	Select from: <input checked="" type="checkbox"/> No, but we plan to in the next two years

[Fixed row]

(5.10) Does your organization use an internal price on environmental externalities?

(5.10.1) Use of internal pricing of environmental externalities

Select from:

- ☒ No, and we do not plan to in the next two years

(5.10.3) Primary reason for not pricing environmental externalities

Select from:

☒ No standardized procedure

(5.10.4) Explain why your organization does not price environmental externalities

The Cigna Group has not yet explored using an internal price on environmental externalities but we intend to start exploration in the near future. We likely will not have an internal price on environmental externalities implemented within the next two years.

[Fixed row]

(5.11) Do you engage with your value chain on environmental issues?

	Engaging with this stakeholder on environmental issues	Environmental issues covered
Suppliers	Select from: <input checked="" type="checkbox"/> Yes	Select all that apply <input checked="" type="checkbox"/> Climate change <input checked="" type="checkbox"/> Water
Customers	Select from: <input checked="" type="checkbox"/> Yes	Select all that apply <input checked="" type="checkbox"/> Climate change
Investors and shareholders	Select from: <input checked="" type="checkbox"/> Yes	Select all that apply <input checked="" type="checkbox"/> Climate change
Other value chain stakeholders	Select from: <input checked="" type="checkbox"/> Yes	Select all that apply <input checked="" type="checkbox"/> Climate change

[Fixed row]

(5.11.1) Does your organization assess and classify suppliers according to their dependencies and/or impacts on the environment?

Climate change

(5.11.1.1) Assessment of supplier dependencies and/or impacts on the environment

Select from:

☒ Yes, we assess the dependencies and/or impacts of our suppliers

(5.11.1.2) Criteria for assessing supplier dependencies and/or impacts on the environment

Select all that apply

☒ Contribution to supplier-related Scope 3 emissions

(5.11.1.3) % Tier 1 suppliers assessed

Select from:

☒ 76-99%

Water

(5.11.1.1) Assessment of supplier dependencies and/or impacts on the environment

Select from:

☒ No, we do not currently assess the dependencies and/or impacts of our suppliers, but we plan to do so within the next two years

[Fixed row]

(5.11.2) Does your organization prioritize which suppliers to engage with on environmental issues?

Climate change

(5.11.2.1) Supplier engagement prioritization on this environmental issue

Select from:

☒ Yes, we prioritize which suppliers to engage with on this environmental issue

(5.11.2.2) Criteria informing which suppliers are prioritized for engagement on this environmental issue

Select all that apply

- ☒ Business risk mitigation
- ☒ Procurement spend
- ☒ Regulatory compliance
- ☒ Strategic status of suppliers

(5.11.2.4) Please explain

Suppliers under management are prioritized for engagement on environmental issues. Suppliers under management include our indirect suppliers that are selected based on relationship segmentation, criticality to our operations, and risk profile. Suppliers under management represent about half of our indirect spend.

Water

(5.11.2.1) Supplier engagement prioritization on this environmental issue

Select from:

- ☒ Yes, we prioritize which suppliers to engage with on this environmental issue

(5.11.2.2) Criteria informing which suppliers are prioritized for engagement on this environmental issue

Select all that apply

- ☒ Business risk mitigation
- ☒ Procurement spend
- ☒ Regulatory compliance
- ☒ Strategic status of suppliers

(5.11.2.4) Please explain

Suppliers under management are prioritized for engagement on environmental issues. Suppliers under management include our indirect suppliers that are selected based on relationship segmentation, criticality to our operations, and risk profile. Suppliers under management represent about half of our indirect spend.

[Fixed row]

(5.11.5) Do your suppliers have to meet environmental requirements as part of your organization's purchasing process?

Climate change

(5.11.5.1) Suppliers have to meet specific environmental requirements related to this environmental issue as part of the purchasing process

Select from:

☒ Yes, environmental requirements related to this environmental issue are included in our supplier contracts

(5.11.5.2) Policy in place for addressing supplier non-compliance

Select from:

☒ No, we do not have a policy in place for addressing non-compliance

(5.11.5.3) Comment

As of 2023, we've incorporated specific language in our indirect supplier contracts that sets expectations that they must complete EcoVadis or an equivalent assessment starting in 2024; we also include this language in our supplier requests for proposal. A formal policy for addressing non-compliance is currently in development.

Water

(5.11.5.1) Suppliers have to meet specific environmental requirements related to this environmental issue as part of the purchasing process

Select from:

☒ Yes, environmental requirements related to this environmental issue are included in our supplier contracts

(5.11.5.2) Policy in place for addressing supplier non-compliance

Select from:

☒ No, we do not have a policy in place for addressing non-compliance

(5.11.5.3) Comment

As of 2023, we've incorporated specific language in our indirect supplier contracts that sets expectations that they must complete EcoVadis or an equivalent assessment starting in 2024; we also include this language in our supplier requests for proposal. A formal policy for addressing non-compliance is currently in development.

[Fixed row]

(5.11.6) Provide details of the environmental requirements that suppliers have to meet as part of your organization's purchasing process, and the compliance measures in place.

Climate change

(5.11.6.1) Environmental requirement

Select from:

- ☒ Environmental disclosure through a non-public platform

(5.11.6.2) Mechanisms for monitoring compliance with this environmental requirement

Select all that apply

- ☒ Supplier scorecard or rating
- ☒ Supplier self-assessment

(5.11.6.3) % tier 1 suppliers by procurement spend required to comply with this environmental requirement

Select from:

- ☒ 26-50%

(5.11.6.4) % tier 1 suppliers by procurement spend in compliance with this environmental requirement

Select from:

- ☒ 26-50%

(5.11.6.7) % tier 1 supplier-related scope 3 emissions attributable to the suppliers required to comply with this environmental requirement

Select from:

☒ 1-25%

(5.11.6.8) % tier 1 supplier-related scope 3 emissions attributable to the suppliers in compliance with this environmental requirement

Select from:

☒ 1-25%

(5.11.6.9) Response to supplier non-compliance with this environmental requirement

Select from:

☒ Retain and engage

(5.11.6.10) % of non-compliant suppliers engaged

Select from:

☒ 76-99%

(5.11.6.11) Procedures to engage non-compliant suppliers

Select all that apply

☒ Providing information on appropriate actions that can be taken to address non-compliance

(5.11.6.12) Comment

We continue to use EcoVadis, a third-party management tool, to comprehensively assess our suppliers' ESG business practices, including topics across environment, labor and human rights, ethics, and sustainable procurement. Starting in 2024, we've implemented an iterative process to review suppliers under management quarterly and determine whether they should remain classified as a supplier under management. This will potentially change our targets for EcoVadis completion each year. When responding to EcoVadis, suppliers must upload supporting documentation, all of which is verified by EcoVadis' sustainability analysts. Once completed and scored, suppliers can access their strengths and improvements areas, including improvement recommendations customized to the supplier. Suppliers can also benchmark and compare their performance against peers, as well as access e-learning and best practice sharing to implement improvement plans. Our third-party managers and internal stakeholders are briefed on the EcoVadis platform and its role in our procurement decisions. Looking ahead, we will seek to more proactively collaborate with suppliers on EcoVadis, establish additional ESG screening criteria and subsequent monitoring practices, and set goals related to environmental performance as an outcome of our Scope 3 emissions inventory and plan.

Water

(5.11.6.1) Environmental requirement

Select from:

- ☒ Environmental disclosure through a non-public platform

(5.11.6.2) Mechanisms for monitoring compliance with this environmental requirement

Select all that apply

- ☒ Supplier scorecard or rating
- ☒ Supplier self-assessment

(5.11.6.3) % tier 1 suppliers by procurement spend required to comply with this environmental requirement

Select from:

- ☒ 26-50%

(5.11.6.4) % tier 1 suppliers by procurement spend in compliance with this environmental requirement

Select from:

- ☒ 26-50%

(5.11.6.9) Response to supplier non-compliance with this environmental requirement

Select from:

- ☒ Retain and engage

(5.11.6.10) % of non-compliant suppliers engaged

Select from:

- ☒ 76-99%

(5.11.6.11) Procedures to engage non-compliant suppliers

Select all that apply

- ☒ Providing information on appropriate actions that can be taken to address non-compliance

(5.11.6.12) Comment

We continue to use EcoVadis, a third-party management tool, to comprehensively assess our suppliers' ESG business practices, including topics across environment, labor and human rights, ethics, and sustainable procurement. Starting in 2024, we've implemented an iterative process to review suppliers under management quarterly and determine whether they should remain classified as a supplier under management. This will potentially change our targets for EcoVadis completion each year. When responding to EcoVadis, suppliers must upload supporting documentation, all of which is verified by EcoVadis' sustainability analysts. Once completed and scored, suppliers can access their strengths and improvements areas, including improvement recommendations customized to the supplier. Suppliers can also benchmark and compare their performance against peers, as well as access e-learning and best practice sharing to implement improvement plans. Our third-party managers and internal stakeholders are briefed on the EcoVadis platform and its role in our procurement decisions. Looking ahead, we will seek to more proactively collaborate with suppliers on EcoVadis, establish additional ESG screening criteria and subsequent monitoring practices, and set goals related to environmental performance as an outcome of our Scope 3 emissions inventory and plan.

[Add row]

(5.11.7) Provide further details of your organization's supplier engagement on environmental issues.

Climate change

(5.11.7.2) Action driven by supplier engagement

Select from:

- ☒ Other, please specify :Strengthened environmental expectations in Supplier Code of Ethics

(5.11.7.3) Type and details of engagement

Innovation and collaboration

- ☒ Encourage collaborative work in landscapes or jurisdictions

(5.11.7.4) Upstream value chain coverage

Select all that apply

- ☒ Tier 1 suppliers

(5.11.7.5) % of tier 1 suppliers by procurement spend covered by engagement

Select from:

☒ 100%

(5.11.7.6) % of tier 1 supplier-related scope 3 emissions covered by engagement

Select from:

☒ 100%

(5.11.7.9) Describe the engagement and explain the effect of your engagement on the selected environmental action

Reviewed annually, our Supplier Code of Ethics outlines the expectations we have of our vendors to mitigate their environmental impact and maintain workplaces that respect human rights. Potential vendors must read and attest that they comply with our Supplier Code of Ethics, and that attestation is standard in all our supplier contracts. Subcontractors, or Tier 2 suppliers, are also bound to the same obligations as our prime, or Tier 1 suppliers. Our procurement practices are regularly reviewed to ensure alignment with our Supplier Code of Ethics and to avoid potential conflicts with ESG expectations. In 2023, we added more robust environmental expectations to our Supplier Code of Ethics.

(5.11.7.10) Engagement is helping your tier 1 suppliers meet an environmental requirement related to this environmental issue

Select from:

☒ No, this engagement is unrelated to meeting an environmental requirement

(5.11.7.11) Engagement is helping your tier 1 suppliers engage with their own suppliers on the selected action

Select from:

☒ Yes

Water

(5.11.7.2) Action driven by supplier engagement

Select from:

☒ Other, please specify :Strengthened environmental expectations in Supplier Code of Ethics

(5.11.7.3) Type and details of engagement

Innovation and collaboration

- ☒ Encourage collaborative work in landscapes or jurisdictions

(5.11.7.4) Upstream value chain coverage

Select all that apply

- ☒ Tier 1 suppliers

(5.11.7.5) % of tier 1 suppliers by procurement spend covered by engagement

Select from:

- ☒ 100%

(5.11.7.7) % tier 1 suppliers with substantive impacts and/or dependencies related to this environmental issue covered by engagement

Select from:

- ☒ 100%

(5.11.7.9) Describe the engagement and explain the effect of your engagement on the selected environmental action

Reviewed annually, our Supplier Code of Ethics outlines the expectations we have of our vendors to mitigate their environmental impact and maintain workplaces that respect human rights. Potential vendors must read and attest that they comply with our Supplier Code of Ethics, and that attestation is standard in all our supplier contracts. Subcontractors, or Tier 2 suppliers, are also bound to the same obligations as our prime, or Tier 1 suppliers. Our procurement practices are regularly reviewed to ensure alignment with our Supplier Code of Ethics and to avoid potential conflicts with ESG expectations. In 2023, we added more robust environmental expectations to our Supplier Code of Ethics.

(5.11.7.10) Engagement is helping your tier 1 suppliers meet an environmental requirement related to this environmental issue

Select from:

- ☒ No, this engagement is unrelated to meeting an environmental requirement

(5.11.7.11) Engagement is helping your tier 1 suppliers engage with their own suppliers on the selected action

Select from:

☒ Yes

[Add row]

(5.11.9) Provide details of any environmental engagement activity with other stakeholders in the value chain.

Climate change

(5.11.9.1) Type of stakeholder

Select from:

☒ Customers

(5.11.9.2) Type and details of engagement

Education/Information sharing

☒ Share information on environmental initiatives, progress and achievements

Other

☒ Other, please specify :Engagement and incentivization (changing customer behavior)

(5.11.9.3) % of stakeholder type engaged

Select from:

☒ 100%

(5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

☒ Unknown

(5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

We encourage employer clients and health care plan customers to opt-in to receiving paperless Explanation of Benefits, which helps to reduce emissions from waste generation. We also continued to empower our customers to reduce their environmental impact by providing them with the option to receive paperless statements, submit claims online, and view plan information through the myCigna website and mobile app. In 2023, we defaulted digital health insurance ID cards to our U.S. Employer customers. While not our primary objective behind the measure, we are able to help reduce GHG emissions by navigating patients to optimal sites of care, including virtual, digital, and in-home alternatives. Multiple scientific studies illustrate that telemedicine and access to digital health can reduce GHG emissions due to less patient travel to and from clinics. For example, MDLIVE offers virtual primary, urgent, behavioral, and dermatological care, which is expanding access, enhancing experiences, and improving affordability for customers. The Cigna Group also actively responds to RFPs and RFIs from our employer clients, providing information on our environmental strategy, performance, and targets. We summarize our methods of stakeholder engagement on pages 88-89 of our 2023 ESG Report (<https://www.thecignagroup.com/static/www-the-cignagroup-com/docs/2023-esg-report.pdf>).

(5.11.9.6) Effect of engagement and measures of success

In 2023, our virtual care network grew more than 42% to include approximately 232,000 virtual behavioral health providers. Plus, we estimate that potentially approximately 9,100 metric tons of GHG emissions were avoided in 2023 as a result of patients using our MDLIVE virtual care services versus driving to and from a clinic.

Climate change

(5.11.9.1) Type of stakeholder

Select from:

☒ Investors and shareholders

(5.11.9.2) Type and details of engagement

Education/Information sharing

☒ Share information on environmental initiatives, progress and achievements

(5.11.9.3) % of stakeholder type engaged

Select from:

☒ 100%

(5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

☒ Unknown

(5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

The ESG team regularly participates on shareholder engagement calls twice a year, as well as responds to ESG rater/ranker questionnaires that are frequently used by investors in their decision-making. Throughout 2023, in addition to normal course engagement of our Investor Relations team with shareholders throughout the year, we invited holders of approximately 70% of our outstanding stock to engage with us to discuss corporate governance topics, including ESG and more specifically, climate efforts. This resulted in engagement with holders of approximately 40% of our outstanding stock. We summarize our methods of stakeholder engagement on pages 88-89 of our 2023 ESG Report (<https://www.thecignagroup.com/static/www-thecignagroup-com/docs/2023-esg-report.pdf>).

(5.11.9.6) Effect of engagement and measures of success

Over the past year, we engaged with holders of approximately 40% of our outstanding stock. We've also been recognized as a member of the Dow Jones Sustainability Index World and North America for the seventh consecutive year and maintained ESG industry leadership through our AA grade from MSCI ESG Ratings, "Low Risk" score from Sustainalytics, and "Prime" status by ISS.

Climate change

(5.11.9.1) Type of stakeholder

Select from:

☒ Other value chain stakeholder, please specify :Employees

(5.11.9.2) Type and details of engagement

Education/Information sharing

☒ Share information on environmental initiatives, progress and achievements

Other

☒ Other, please specify :Engagement and incentivization (changing employee behavior)

(5.11.9.3) % of stakeholder type engaged

Select from:

☒ 100%

(5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

☒ Unknown

(5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

We raise awareness about environmental stewardship among employees. We share and communicate about our annual ESG Reports and overall ESG strategy with employees through internal emails, webinars, town hall presentations, and intranet communications. We also engage employees on recycling measures to reduce Scope 3 emissions. We summarize our methods of stakeholder engagement on pages 88-89 of our 2023 ESG Report (<https://www.thecignagroup.com/static/www-thecignagroup-com/docs/2023-esg-report.pdf>).

(5.11.9.6) Effect of engagement and measures of success

In 2023, we promoted our ESG Report through internal communications and an all-employee webinar. We also composted nearly 34,000 pounds of waste at our headquarters in Bloomfield, Connecticut. We intend to begin composting at our St. Louis, Missouri, location in the near future.
[Add row]

C6. Environmental Performance - Consolidation Approach

(6.1) Provide details on your chosen consolidation approach for the calculation of environmental performance data.

Climate change

(6.1.1) Consolidation approach used

Select from:

☒ Operational control

(6.1.2) Provide the rationale for the choice of consolidation approach

We use the operational control approach to define our organizational boundary, which means that we account for Scope 1 and 2 emissions from operations over which we have control. We define operational control as having the authority to introduce and implement operational policies over an asset, and we report all energy and Scope 1 and 2 emissions for The Cigna Group and its subsidiaries' data centers, offices, and other assets under our operational control. Boundaries for Scope 3 categories can vary slightly, as detailed in our Basis of Reporting document, but are generally defined as activities upstream from The Cigna Group operational control and downstream from The Cigna Group operational control but limited to transactions made directly by The Cigna Group with vendors/suppliers, investees, etc.

Water

(6.1.1) Consolidation approach used

Select from:

☒ Operational control

(6.1.2) Provide the rationale for the choice of consolidation approach

We use the operational control approach to define our organizational boundary, which means that we account for water from operations over which we have control. We define operational control as having the authority to introduce and implement operational policies over an asset, and we report water for The Cigna Group and its subsidiaries' data centers, offices, and other assets under our operational control.

[Fixed row]

C7. Environmental performance - Climate Change

(7.1.1) Has your organization undergone any structural changes in the reporting year, or are any previous structural changes being accounted for in this disclosure of emissions data?

	Has there been a structural change?
	Select all that apply <input checked="" type="checkbox"/> No

[Fixed row]

(7.1.2) Has your emissions accounting methodology, boundary, and/or reporting year definition changed in the reporting year?

	Change(s) in methodology, boundary, and/or reporting year definition?
	Select all that apply <input checked="" type="checkbox"/> No

[Fixed row]

(7.3) Describe your organization’s approach to reporting Scope 2 emissions.

	Scope 2, location-based	Scope 2, market-based	Comment
	<i>Select from:</i> <input checked="" type="checkbox"/> We are reporting a Scope 2, location-based figure	<i>Select from:</i> <input checked="" type="checkbox"/> We are reporting a Scope 2, market-based figure	<i>To track performance against our current 2030 emissions target, we use our market-based Scope 2 emissions figure.</i>

[Fixed row]

(7.4.1) Provide details of the sources of Scope 1, Scope 2, or Scope 3 emissions that are within your selected reporting boundary which are not included in your disclosure.

Row 1

(7.4.1.1) Source of excluded emissions

Fugitive emissions from refrigerant leakages

(7.4.1.2) Scope(s) or Scope 3 category(ies)

Select all that apply

☒ Scope 1

(7.4.1.3) Relevance of Scope 1 emissions from this source

Select from:

☒ Emissions are not relevant

(7.4.1.10) Explain why this source is excluded

According to the GHG Protocol GHG Emissions Calculation Tool, "It is customary to exclude CFCs, HCFCs, and halons from GHG inventories because they are regulated and are being phased out under the Montreal Protocol. These ozone depleting substances may be documented as memo items reported as total release of gases, but no GWPs are applied, and they do not contribute to the CO2e emissions inventory."

(7.4.1.11) Explain how you estimated the percentage of emissions this excluded source represents

N/A

Row 2

(7.4.1.1) Source of excluded emissions

Leases ending during the reporting period

(7.4.1.2) Scope(s) or Scope 3 category(ies)

Select all that apply

- ☒ Scope 1
- ☒ Scope 2 (location-based)
- ☒ Scope 3: Fuel and energy-related activities (not included in Scopes 1 or 2)

(7.4.1.3) Relevance of Scope 1 emissions from this source

Select from:

- ☒ Emissions are not evaluated

(7.4.1.4) Relevance of location-based Scope 2 emissions from this source

Select from:

- ☒ Emissions are not evaluated

(7.4.1.6) Relevance of Scope 3 emissions from this source

Select from:

- ☒ Emissions are not evaluated

(7.4.1.10) Explain why this source is excluded

Our GHG emissions inventory does not include emissions from buildings where our lease ended and was not renewed during the reporting period.

Row 3

(7.4.1.1) Source of excluded emissions

Short-term investments, non-managed assets, funds of funds, 28% of AUM

(7.4.1.2) Scope(s) or Scope 3 category(ies)

Select all that apply

☒ Scope 3: Investments

(7.4.1.6) Relevance of Scope 3 emissions from this source

Select from:

☒ Emissions are not evaluated

(7.4.1.10) Explain why this source is excluded

Short-term investments were excluded based on PCAF guidance. Non-managed assets and funds of funds were excluded since they are considered not applicable in the Science Based Target initiative (SBTi) guidance for financial institutions. Additionally, emissions were calculated on 72% of the company's AUM. The remaining 28% – comprised of cash, asset-back securities, select mortgage-backed securities, and other unclassified assets – are excluded due to either lack of methodology or lack of data.

[Add row]

(7.5) Provide your base year and base year emissions.

Scope 1

(7.5.1) Base year end

12/31/2019

(7.5.2) Base year emissions (metric tons CO2e)

16671.0

(7.5.3) Methodological details

Scope 1 GHG emissions were measured in accordance with GHG Protocol. The Cigna Group selected an organizational boundary based on operational control, and direct emissions sources include stationary and mobile combustion. Fuel sources included in The Cigna Group calculation of Scope 1 GHG emissions include natural gas, propane, gasoline, diesel, and jet fuel. Our Scope 1 GHG footprint is made up of three primary activities: operating our buildings, operating emergency generators, and operating company-owned aircraft and vehicles. The Cigna Group obtains primary data from utility invoices and aviation reports. Data for fleet vehicles comes from our fleet vehicle partner's system of record and emissions are calculated based on fuel type and fuel consumption. Where primary data is not available, The Cigna Group team uses generally accepted methods to estimate in order to calculate emissions using a complete and accurate population of data for the reporting period.

Scope 2 (location-based)

(7.5.1) Base year end

12/31/2019

(7.5.2) Base year emissions (metric tons CO2e)

117032.0

(7.5.3) Methodological details

Scope 2 GHG emissions were measured using the location- and market-based methods in accordance with GHG Protocol Scope 2 Guidance. The Cigna Group selected an organizational boundary based on operational control. Sources of emissions included in The Cigna Group calculation of Scope 2 GHG emissions includes electricity, chilled water, and steam. The Cigna Group obtains primary data to calculate Scope 2 GHG emissions from utility invoices at sites that are within The Cigna Group operational control. Where primary data is not available, The Cigna Group team uses generally accepted methods to estimate in order to calculate emissions using a complete and accurate population of data for the reporting period.

Scope 2 (market-based)

(7.5.1) Base year end

12/31/2019

(7.5.2) Base year emissions (metric tons CO2e)

117032

(7.5.3) Methodological details

Scope 2 GHG emissions were measured using the location- and market-based methods in accordance with GHG Protocol Scope 2 Guidance. The Cigna Group selected an organizational boundary based on operational control. Sources of emissions included in The Cigna Group calculation of Scope 2 GHG emissions includes electricity, chilled water, and steam. The Cigna Group obtains primary data to calculate Scope 2 GHG emissions from utility invoices at sites that are within The Cigna Group operational control. Where primary data is not available, The Cigna Group team uses generally accepted methods to estimate in order to calculate emissions using a complete and accurate population of data for the reporting period.

[Fixed row]

(7.6) What were your organization's gross global Scope 1 emissions in metric tons CO2e?

Reporting year

(7.6.1) Gross global Scope 1 emissions (metric tons CO2e)

14193

(7.6.3) Methodological details

Scope 1 GHG emissions were measured in accordance with GHG Protocol. The Cigna Group selected an organizational boundary based on operational control, and direct emissions sources include stationary and mobile combustion. Fuel sources included in The Cigna Group calculation of Scope 1 GHG emissions include natural gas, propane, gasoline, diesel, and jet fuel. Our Scope 1 GHG footprint is made up of three primary activities: operating our buildings, operating emergency generators, and operating company-owned aircraft and vehicles. The Cigna Group obtains primary data from utility invoices and aviation reports. Data for fleet vehicles comes from our fleet vehicle partner's system of record and emissions are calculated based on fuel type and fuel consumption. Where primary data is not available, The Cigna Group team uses generally accepted methods to estimate in order to calculate emissions using a complete and accurate population of data for the reporting period. For facility-level data gaps, The Cigna Group uses facility square footage intensity values to estimate. When appropriate, The Cigna Group uses the average ratio of natural gas to electricity and applies proportionately (natural gas ratio natural gas kilowatt-hours (kWh) / electric power kWh; electric power ratio electric power kWh / natural gas kWh). These ratios tell us that for every X kWh of one energy type consumed at a site, we should expect to consume Y kWh of the other energy type. See additional details in our Basis of Reporting document: <https://www.thecignagroup.com/static/www-thecignagroup-com/docs/basis-of-reporting.pdf>

[Fixed row]

(7.7) What were your organization's gross global Scope 2 emissions in metric tons CO2e?

Reporting year

(7.7.1) Gross global Scope 2, location-based emissions (metric tons CO2e)

84496

(7.7.2) Gross global Scope 2, market-based emissions (metric tons CO2e) (if applicable)

53965

(7.7.4) Methodological details

Scope 2 GHG emissions were measured using the location- and market-based methods in accordance with GHG Protocol Scope 2 Guidance. The Cigna Group selected an organizational boundary based on operational control. Sources of emissions included in The Cigna Group calculation of Scope 2 GHG emissions includes electricity, chilled water, and steam. The Cigna Group obtains primary data to calculate Scope 2 GHG emissions from utility invoices at sites that are within The Cigna Group operational control. Where primary data is not available, The Cigna Group team uses generally accepted methods to estimate in order to calculate emissions using a complete and accurate population of data for the reporting period. The following summarizes estimation methodologies used by The Cigna Group for Scope 2: • For facility-level data gaps, The Cigna Group uses facility square footage intensity values to estimate. • To generate market-based emissions values, The Cigna Group applies the applicable market-based emissions factors, as outlined below, to the total consumption per site that is not provided from renewable sources. Therefore, consumption that is used to calculate emissions equals total annual consumption less annual consumption from renewable sources (in the case of The Cigna Group, renewable sources consist of on-site photovoltaics and green power contracts through utilities). See additional details in our Basis of Reporting document: <https://www.thecignagroup.com/static/www-thecignagroup-com/docs/basis-of-reporting.pdf>

[Fixed row]

(7.8) Account for your organization's gross global Scope 3 emissions, disclosing and explaining any exclusions.

Purchased goods and services

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

6847062

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Spend-based method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

(7.8.5) Please explain

Emissions are calculated using a spend-based calculation: • Across each of The Cigna Group business units, we obtained annual direct and indirect spend dollars by supplier from our accounts payable and procurement systems. • Supplier spend was converted into emissions using the industry-based environmentally extended input-output (EEIO) emission factors published by the EPA; then extrapolated to represent emissions generated from upstream purchasing activity.

Capital goods

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

60888

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Spend-based method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

(7.8.5) Please explain

Emissions from capital goods are calculated using a spend-based method: • The Cigna Group tracks actual spend that occurs during the fiscal year for information technology projects. • Actual spend figures are converted into emissions using the commodity-based EEIO emission factors published by the EPA.

Fuel-and-energy-related activities (not included in Scope 1 or 2)

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO₂e)

23656

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Average data method

☒ Fuel-based method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

(7.8.5) Please explain

Emissions from fuel- and energy-related activities were calculated by fuel and energy type, by country, following the guidance set forth by GHG Protocol Technical Guidance for Calculating Scope 3 Emissions Chapter 3 utilizing the average-data method requiring the quantities and types of fuel consumed and estimating emissions by using secondary (e.g., industry average) emissions factors.

Upstream transportation and distribution

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

84128

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Spend-based method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

(7.8.5) Please explain

Emissions from upstream transportation & distribution are calculated using a spend-based method:

- The Cigna Group tracks actual spend that occurs during the fiscal year for transportation equipment and leasing, postal services, and warehousing/storage activities.
- Actual spend figures are converted into emissions using the commodity-based EEIO emission factors published by the EPA.

Waste generated in operations

(7.8.1) Evaluation status

Select from:

☒ Relevant, not yet calculated

(7.8.5) Please explain

Currently, The Cigna Group does not collect sufficient data to report this category with limited assurance. We will strive to include this in our 2024 inventory.

Business travel

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

18448

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Average data method

☒ Distance-based method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

(7.8.5) Please explain

Emissions from business travel include air, rail, and rental car usage by The Cigna Group employees when traveling away from their home. Data for each mode of transportation comes from our travel booking partner's system of record and emissions are calculated based on passenger miles traveled. The Cigna Group boundary for the calculation is inclusive of all business-related travel activity that is booked using our partners, which aligns with The Cigna Group Travel Policy.

Employee commuting

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

76024

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Average data method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

(7.8.5) Please explain

Emissions from employee commuting are calculated for U.S. employees only. To be overly conservative, if employees are not classified as full-time remote workers, they are assumed to travel to the office 5-days per week. Currently, the methodology used in the Quantis Scope 3 GHG Tool is applied. We acknowledge that the Quantis Tool has been discontinued as of 2023 and are actively seeking alternative calculation methodologies. Emissions are also calculated for U.S. employees who are identified as being full-time remote workers, using a methodology published in a white paper by Anthesis Group in February 2021.

Upstream leased assets

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

The Cigna Group leases the majority of its real estate portfolio; however, due to the nature of the leases, we chose to categorize these properties in Scope 1 and 2, which aligns with the guidance provided by GHG Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard.

Downstream transportation and distribution

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

As the Cigna Group pays for the transportation and distribution of goods to the customer, we include emissions related to this business activity within Category 4: Upstream Transportation and Distribution, which aligns with the guidance provided by GHG Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard.

Processing of sold products

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

The Cigna Group does not manufacture intermediate goods that require additional processing following sale to customers.

Use of sold products

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

The Cigna Group does not sell goods that emit use-phase emissions.

End of life treatment of sold products

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

The Cigna Group does sell goods that require disposal at their end-of-life; however, the emissions from some products were measured in 2023 and they were found to be de minimus.

Downstream leased assets

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

The Cigna Group does not act as a Lessor.

Franchises

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

The Cigna Group does not operate as a franchisor or franchisee.

Investments

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

5019033

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Investment-specific method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

34

(7.8.5) Please explain

Emissions from investments was calculated in accordance with the Partnership for Carbon Accounting Financials (PCAF) methodology. We included all Assets Under Management (AUM), which are broken down into several classes: listed equities, corporate bonds, real estate investments, and sovereign debt. Other PCAF asset classes such as project finance and motor vehicle loans do not apply to the company's investment portfolio. Short-term investments were excluded based on PCAF guidance. Non-managed assets and funds of funds were excluded since they are considered not applicable in the Science Based Target initiative (SBTi) guidance for financial institutions. Emissions were calculated on 72% of the company's AUM. The remaining 28% – comprised of cash, asset-back securities, select mortgage-backed securities, and other unclassified assets – are excluded due to either lack of methodology or lack of data. The reported investment data aligns with The Cigna Group 2023 Annual Report and Form 10-K, which is available on the company's website. The PCAF methodology aims to assess how much of the emissions from the entities The Cigna Group invests in should be attributed back to our investment portfolio. This is achieved by measuring an attribution factor based on the amount of The Cigna Group investment and total value of those assets and applying it to the measured or estimated emissions from each entity. PCAF allows for different level of data sources and acknowledges that part of the journey is to improve data quality over time. As such, a data quality score is measured from 1 to 5 with 1 being the most accurate data available and 5 using industry average data. Data for 2024 was sourced from FactSet, CDP, and The Cigna Group internal investment data. Data quality for 2024 was scored at 3.75, which indicates that most of The Cigna Group emissions data was derived using financial proxies, with emissions calculated based on asset's revenue or the amount invested in the asset. In cases where actual data is available (e.g., via CDP disclosures), this data lags one year as a result of disclosure timelines.

Other (upstream)

(7.8.1) Evaluation status

Select from:

☒ Not evaluated

Other (downstream)

(7.8.1) Evaluation status

Select from:

☒ Not evaluated

[Fixed row]

(7.9) Indicate the verification/assurance status that applies to your reported emissions.

	Verification/assurance status
Scope 1	Select from: <input checked="" type="checkbox"/> Third-party verification or assurance process in place
Scope 2 (location-based or market-based)	Select from: <input checked="" type="checkbox"/> Third-party verification or assurance process in place
Scope 3	Select from: <input checked="" type="checkbox"/> Third-party verification or assurance process in place

[Fixed row]

(7.9.1) Provide further details of the verification/assurance undertaken for your Scope 1 emissions, and attach the relevant statements.

Row 1

(7.9.1.1) Verification or assurance cycle in place

Select from:

☒ Annual process

(7.9.1.2) Status in the current reporting year

Select from:

☒ Complete

(7.9.1.3) Type of verification or assurance

Select from:

☒ Limited assurance

(7.9.1.4) Attach the statement

environmental-data-assurance-statement (1).pdf

(7.9.1.5) Page/section reference

All

(7.9.1.6) Relevant standard

Select from:

☒ ISO14064-3

(7.9.1.7) Proportion of reported emissions verified (%)

100

[Add row]

(7.9.2) Provide further details of the verification/assurance undertaken for your Scope 2 emissions and attach the relevant statements.

Row 1

(7.9.2.1) Scope 2 approach

Select from:

☒ Scope 2 location-based

(7.9.2.2) Verification or assurance cycle in place

Select from:

☒ Annual process

(7.9.2.3) Status in the current reporting year

Select from:

☒ Complete

(7.9.2.4) Type of verification or assurance

Select from:

☒ Limited assurance

(7.9.2.5) Attach the statement

environmental-data-assurance-statement (1).pdf

(7.9.2.6) Page/ section reference

All

(7.9.2.7) Relevant standard

Select from:

☒ ISO14064-3

(7.9.2.8) Proportion of reported emissions verified (%)

100

Row 2

(7.9.2.1) Scope 2 approach

Select from:

☒ Scope 2 market-based

(7.9.2.2) Verification or assurance cycle in place

Select from:

☒ Annual process

(7.9.2.3) Status in the current reporting year

Select from:

☒ Complete

(7.9.2.4) Type of verification or assurance

Select from:

☒ Limited assurance

(7.9.2.5) Attach the statement

environmental-data-assurance-statement (1).pdf

(7.9.2.6) Page/ section reference

All

(7.9.2.7) Relevant standard

Select from:

☒ ISO14064-3

(7.9.2.8) Proportion of reported emissions verified (%)

100

[Add row]

(7.9.3) Provide further details of the verification/assurance undertaken for your Scope 3 emissions and attach the relevant statements.

Row 1

(7.9.3.1) Scope 3 category

Select all that apply

☒ Scope 3: Investments

☒ Scope 3: Capital goods

☒ Scope 3: Business travel

☒ Scope 3: Employee commuting

☒ Scope 3: Purchased goods and services

☒ Scope 3: Upstream transportation and distribution

☒ Scope 3: Fuel and energy-related activities (not included in Scopes 1 or 2)

(7.9.3.2) Verification or assurance cycle in place

Select from:

☒ Annual process

(7.9.3.3) Status in the current reporting year

Select from:

☒ Complete

(7.9.3.4) Type of verification or assurance

Select from:

☒ Limited assurance

(7.9.3.5) Attach the statement

environmental-data-assurance-statement (1).pdf

(7.9.3.6) Page/section reference

All

(7.9.3.7) Relevant standard

Select from:

☒ ISO14064-3

(7.9.3.8) Proportion of reported emissions verified (%)

100

[Add row]

(7.10.1) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.

Change in renewable energy consumption

(7.10.1.1) Change in emissions (metric tons CO₂e)

3337

(7.10.1.2) Direction of change in emissions

Select from:

☒ Decreased

(7.10.1.3) Emissions value (percentage)

4.5

(7.10.1.4) Please explain calculation

*In 2023, we estimate that 3,337 mtCO₂e were reduced by our "change in renewable energy consumption". This is based on Cigna's purchase of RECs/EACs. In 2022, our total Scope 1 and Scope 2 emissions was 74,230 mtCO₂e (market-based). We arrived at -4.5% through: $(-3,337 / 74,230) * 100 = -4.5\%$ (i.e. a 4.5% decrease in emissions).*

Other emissions reduction activities

(7.10.1.1) Change in emissions (metric tons CO₂e)

217

(7.10.1.2) Direction of change in emissions

Select from:

☒ Decreased

(7.10.1.3) Emissions value (percentage)

0.3

(7.10.1.4) Please explain calculation

*calculation In 2023, we estimate that 217 mtCO₂e were reduced by our "Other emission reduction activities". This is based on the efficiency projects that were completed by Cigna in 2023. In 2022, our total Scope 1 and Scope 2 emissions was 74,230 mtCO₂e (market-based). We arrived at -0.3% through: $(-217 / 74,230) * 100 = -0.3\%$ (i.e. a 0.3% decrease in emissions).*

Change in output

(7.10.1.1) Change in emissions (metric tons CO₂e)

6009

(7.10.1.2) Direction of change in emissions

Select from:

☒ Increased

(7.10.1.3) Emissions value (percentage)

8.1

(7.10.1.4) Please explain calculation

*In 2023, we estimate that, had no measures had been introduced or change of boundary occur, an additional 6,009 mtCO₂e would have been emitted due to "Change in Output". This is based on the the change in revenue from the prior year to the reporting year. In 2022, our total Scope 1 and Scope 2 emissions was 74,230 mtCO₂e (market-based). In 2022, Cigna's revenue was 180,642,000,000. In 2023, Cigna's revenue was 195,265,000,000, a YoY growth of 8.1%. We arrived at 6,009 mtCO₂e through: $((195,265,000,000 - 180,642,000,000) / 180,642,000,000) * 74,230$ 6,009 mtCO₂e.*

Change in boundary

(7.10.1.1) Change in emissions (metric tons CO₂e)

3050

(7.10.1.2) Direction of change in emissions

Select from:

☒ Decreased

(7.10.1.3) Emissions value (percentage)

4

(7.10.1.4) Please explain calculation

In 2023, we estimate that 3,050 mtCO₂e were reduced by our "Change in Boundary". This is based on the reduction in Square footage of Cigna's portfolio. In 2022, our total Scope 1 and Scope 2 emissions was 74,230 mtCO₂e (market-based). In 2022, the operational footprint was 9,072,793 SqFt. In 2023, the operational

footprint was 8,700,020 SqFt., a YoY decrease of 4.0% We arrived at -3,050 through: $((8,700,020 - 9,072,264) / 9,072,264) * 74,230 = -3,050$ mtCO2e (i.e., a 3,050 mtCO2e decrease)

Unidentified

(7.10.1.1) Change in emissions (metric tons CO2e)

5477

(7.10.1.2) Direction of change in emissions

Select from:

☒ Decreased

(7.10.1.3) Emissions value (percentage)

7.4

(7.10.1.4) Please explain calculation

In 2023, we estimate that, had no measures been introduced or change of boundary occur, an additional 5,477 mtCO2e would have been reduced due to "Unidentified" reasons. This is based on the other factors which Cigna has Identified above, as well as the emissions for the reporting year. In 2022, our total Scope 1 and Scope 2 emissions was 74,230 mtCO2e (market-based). We have identified 6,604 mtCO2e in decreases and 6,009 mtCO2e of increases. We arrived at -5,477 through: $68,158 - (74,230 - 6,604 - 6,009) = -5,477$ mtCO2e (i.e., a 5,477 mtCO2e decrease).
[Fixed row]

(7.15.1) Break down your total gross global Scope 1 emissions by greenhouse gas type and provide the source of each used global warming potential (GWP).

Row 1

(7.15.1.1) Greenhouse gas

Select from:

☒ CO2

(7.15.1.2) Scope 1 emissions (metric tons of CO2e)

14182

(7.15.1.3) GWP Reference

Select from:

☒ IPCC Fourth Assessment Report (AR4 - 100 year)

Row 2

(7.15.1.1) Greenhouse gas

Select from:

☒ CH4

(7.15.1.2) Scope 1 emissions (metric tons of CO2e)

5

(7.15.1.3) GWP Reference

Select from:

☒ IPCC Fourth Assessment Report (AR4 - 100 year)

Row 3

(7.15.1.1) Greenhouse gas

Select from:

☒ N2O

(7.15.1.2) Scope 1 emissions (metric tons of CO2e)

6

(7.15.1.3) GWP Reference

Select from:

☒ IPCC Fourth Assessment Report (AR4 - 100 year)

[\[Add row\]](#)

(7.16) Break down your total gross global Scope 1 and 2 emissions by country/area.

Australia

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

0

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

Bahrain

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

0

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

Belgium

(7.16.1) Scope 1 emissions (metric tons CO2e)

32

(7.16.2) Scope 2, location-based (metric tons CO2e)

51

(7.16.3) Scope 2, market-based (metric tons CO2e)

12

Canada

(7.16.1) Scope 1 emissions (metric tons CO2e)

39

(7.16.2) Scope 2, location-based (metric tons CO2e)

20

(7.16.3) Scope 2, market-based (metric tons CO2e)

20

Cayman Islands

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

6

(7.16.3) Scope 2, market-based (metric tons CO2e)

6

China

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

2033

(7.16.3) Scope 2, market-based (metric tons CO2e)

2031

France

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

0

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

Germany

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

0

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

Hong Kong SAR, China

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

139

(7.16.3) Scope 2, market-based (metric tons CO2e)

139

India

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

655

(7.16.3) Scope 2, market-based (metric tons CO2e)

655

Kenya

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

5

(7.16.3) Scope 2, market-based (metric tons CO2e)

5

Kuwait

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

19

(7.16.3) Scope 2, market-based (metric tons CO2e)

19

Lebanon

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

16

(7.16.3) Scope 2, market-based (metric tons CO2e)

16

Malaysia

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

26

(7.16.3) Scope 2, market-based (metric tons CO2e)

26

Oman

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

2

(7.16.3) Scope 2, market-based (metric tons CO2e)

Saudi Arabia

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

0

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

Singapore

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

0

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

Spain

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

78

(7.16.3) Scope 2, market-based (metric tons CO2e)

78

Switzerland

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

0

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

United Arab Emirates

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

132

(7.16.3) Scope 2, market-based (metric tons CO2e)

132

United Kingdom of Great Britain and Northern Ireland

(7.16.1) Scope 1 emissions (metric tons CO2e)

45

(7.16.2) Scope 2, location-based (metric tons CO2e)

117

(7.16.3) Scope 2, market-based (metric tons CO2e)

117

United States of America

(7.16.1) Scope 1 emissions (metric tons CO2e)

14077

(7.16.2) Scope 2, location-based (metric tons CO2e)

81180

(7.16.3) Scope 2, market-based (metric tons CO2e)

50688
[Fixed row]

(7.17.3) Break down your total gross global Scope 1 emissions by business activity.

	Activity	Scope 1 emissions (metric tons CO2e)
Row 1	<i>Aviation</i>	4338
Row 2	<i>Leased Vehicle Fleet Business Mileage</i>	806
Row 3	<i>Facilities Natural Gas</i>	9049

[Add row]

(7.20.1) Break down your total gross global Scope 2 emissions by business division.

	Business division	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
Row 1	<i>Office & Clinic</i>	37530	33883
Row 3	<i>Pharmacy Operations</i>	26228	14972
Row 4	<i>Data Centers</i>	20532	4903
Row 5	<i>Other</i>	207	207

[Add row]

(7.27) What are the challenges in allocating emissions to different customers, and what would help you to overcome these challenges?

Row 1

(7.27.1) Allocation challenges

Select from:

☒ Other, please specify :As a service provider, the level of activity and emissions at The Cigna Group facilities does not have a high degree of correlation with the number of customers and degree of health services provided.

[Add row]

(7.28) Do you plan to develop your capabilities to allocate emissions to your customers in the future?

	Do you plan to develop your capabilities to allocate emissions to your customers in the future?	Describe how you plan to develop your capabilities
	Select from: <input checked="" type="checkbox"/> Yes	We will work towards developing a process to allocate emissions to our customers using a revenue-based approach.

[Fixed row]

(7.30) Select which energy-related activities your organization has undertaken.

	Indicate whether your organization undertook this energy-related activity in the reporting year
Consumption of fuel (excluding feedstocks)	Select from: <input checked="" type="checkbox"/> Yes
Consumption of purchased or acquired electricity	Select from: <input checked="" type="checkbox"/> Yes
Consumption of purchased or acquired heat	Select from: <input checked="" type="checkbox"/> No

	Indicate whether your organization undertook this energy-related activity in the reporting year
Consumption of purchased or acquired steam	Select from: <input checked="" type="checkbox"/> Yes
Consumption of purchased or acquired cooling	Select from: <input checked="" type="checkbox"/> Yes
Generation of electricity, heat, steam, or cooling	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

(7.30.1) Report your organization's energy consumption totals (excluding feedstocks) in MWh.

Consumption of fuel (excluding feedstock)

(7.30.1.1) Heating value

Select from:

☒ HHV (higher heating value)

(7.30.1.2) MWh from renewable sources

0

(7.30.1.3) MWh from non-renewable sources

70182

(7.30.1.4) Total (renewable and non-renewable) MWh

70182

Consumption of purchased or acquired electricity

(7.30.1.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.1.2) MWh from renewable sources

91631

(7.30.1.3) MWh from non-renewable sources

121952

(7.30.1.4) Total (renewable and non-renewable) MWh

213583

Consumption of purchased or acquired steam

(7.30.1.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.1.2) MWh from renewable sources

0

(7.30.1.3) MWh from non-renewable sources

1610

(7.30.1.4) Total (renewable and non-renewable) MWh

1610

Consumption of purchased or acquired cooling

(7.30.1.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.1.2) MWh from renewable sources

0

(7.30.1.3) MWh from non-renewable sources

408

(7.30.1.4) Total (renewable and non-renewable) MWh

408

Consumption of self-generated non-fuel renewable energy

(7.30.1.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.1.2) MWh from renewable sources

867

(7.30.1.4) Total (renewable and non-renewable) MWh

Total energy consumption

(7.30.1.1) Heating value

Select from:
☒ Unable to confirm heating value

(7.30.1.2) MWh from renewable sources

92498

(7.30.1.3) MWh from non-renewable sources

194152

(7.30.1.4) Total (renewable and non-renewable) MWh

286650
[Fixed row]

(7.30.6) Select the applications of your organization’s consumption of fuel.

	Indicate whether your organization undertakes this fuel application
Consumption of fuel for the generation of electricity	Select from: <input checked="" type="checkbox"/> No
Consumption of fuel for the generation of heat	Select from:

	Indicate whether your organization undertakes this fuel application
	<input checked="" type="checkbox"/> Yes
Consumption of fuel for the generation of steam	Select from: <input checked="" type="checkbox"/> No
Consumption of fuel for the generation of cooling	Select from: <input checked="" type="checkbox"/> No
Consumption of fuel for co-generation or tri-generation	Select from: <input checked="" type="checkbox"/> No

[Fixed row]

(7.30.7) State how much fuel in MWh your organization has consumed (excluding feedstocks) by fuel type.

Sustainable biomass

(7.30.7.2) Total fuel MWh consumed by the organization

0

Other biomass

(7.30.7.2) Total fuel MWh consumed by the organization

0

Other renewable fuels (e.g. renewable hydrogen)

(7.30.7.2) Total fuel MWh consumed by the organization

0

Coal

(7.30.7.2) Total fuel MWh consumed by the organization

0

Oil

(7.30.7.1) Heating value

Select from:

☒ HHV

(7.30.7.2) Total fuel MWh consumed by the organization

23911

Gas

(7.30.7.1) Heating value

Select from:

☒ HHV

(7.30.7.2) Total fuel MWh consumed by the organization

46272

Other non-renewable fuels (e.g. non-renewable hydrogen)

(7.30.7.2) Total fuel MWh consumed by the organization

0

Total fuel

(7.30.7.1) Heating value

Select from:

☒ HHV

(7.30.7.2) Total fuel MWh consumed by the organization

70183

[Fixed row]

(7.30.9) Provide details on the electricity, heat, steam, and cooling your organization has generated and consumed in the reporting year.

Electricity

(7.30.9.1) Total Gross generation (MWh)

2782

(7.30.9.2) Generation that is consumed by the organization (MWh)

2782

(7.30.9.3) Gross generation from renewable sources (MWh)

867

(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

1914

Heat

(7.30.9.1) Total Gross generation (MWh)

0

(7.30.9.2) Generation that is consumed by the organization (MWh)

0

(7.30.9.3) Gross generation from renewable sources (MWh)

0

(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

0

Steam

(7.30.9.1) Total Gross generation (MWh)

0

(7.30.9.2) Generation that is consumed by the organization (MWh)

0

(7.30.9.3) Gross generation from renewable sources (MWh)

0

(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

0

Cooling

(7.30.9.1) Total Gross generation (MWh)

0

(7.30.9.2) Generation that is consumed by the organization (MWh)

0

(7.30.9.3) Gross generation from renewable sources (MWh)

0

(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

0

[Fixed row]

(7.30.16) Provide a breakdown by country/area of your electricity/heat/steam/cooling consumption in the reporting year.

Australia

(7.30.16.1) Consumption of purchased electricity (MWh)

0

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ Yes

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

0.00

Bahrain

(7.30.16.1) Consumption of purchased electricity (MWh)

1

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

1.00

Belgium

(7.30.16.1) Consumption of purchased electricity (MWh)

352

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

352.00

Canada

(7.30.16.1) Consumption of purchased electricity (MWh)

668

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

668.00

Cayman Islands

(7.30.16.1) Consumption of purchased electricity (MWh)

10

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

10.00

China

(7.30.16.1) Consumption of purchased electricity (MWh)

3333

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

3333.00

France

(7.30.16.1) Consumption of purchased electricity (MWh)

0

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ Yes

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

0.00

Germany

(7.30.16.1) Consumption of purchased electricity (MWh)

0

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ Yes

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

0.00

Hong Kong SAR, China

(7.30.16.1) Consumption of purchased electricity (MWh)

217

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

217.00

India

(7.30.16.1) Consumption of purchased electricity (MWh)

908

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

44

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

952.00

Kenya

(7.30.16.1) Consumption of purchased electricity (MWh)

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?*Select from:*☒ No**(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)**

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

56.00

Kuwait**(7.30.16.1) Consumption of purchased electricity (MWh)**

32

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?*Select from:*

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

32.00

Lebanon

(7.30.16.1) Consumption of purchased electricity (MWh)

21

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

21.00

Malaysia

(7.30.16.1) Consumption of purchased electricity (MWh)

43

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

43.00

Oman

(7.30.16.1) Consumption of purchased electricity (MWh)

4

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

4.00

Saudi Arabi

(7.30.16.1) Consumption of purchased electricity (MWh)

0

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ Yes

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

0.00

Singapore

(7.30.16.1) Consumption of purchased electricity (MWh)

35

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

35.00

Spain

(7.30.16.1) Consumption of purchased electricity (MWh)

381

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

381.00

Switzerland

(7.30.16.1) Consumption of purchased electricity (MWh)

69

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

69.00

United Arab Emirates

(7.30.16.1) Consumption of purchased electricity (MWh)

278

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

278.00

United Kingdom of Great Britain and Northern Ireland

(7.30.16.1) Consumption of purchased electricity (MWh)

567

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

567.00

United States of America

(7.30.16.1) Consumption of purchased electricity (MWh)

204693

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.3) Is some or all of this electricity consumption excluded from your RE100 commitment?

Select from:

☒ No

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

1974

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

206667.00

[Fixed row]

(7.30.17) Provide details of your organization’s renewable electricity purchases in the reporting year by country/area.

Row 1

(7.30.17.1) Country/area of consumption of purchased renewable electricity

Select from:

☒ Belgium

(7.30.17.2) Sourcing method

Select from:

☒ Unbundled procurement of Energy Attribute Certificates (EACs)

(7.30.17.4) Renewable electricity consumed via selected sourcing method in the reporting year (MWh)

271

(7.30.17.5) Tracking instrument used

Select from:

☒ GO

(7.30.17.6) Country/area of origin (generation) of purchased renewable electricity

Select from:

☒ Belgium

(7.30.17.7) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ No

(7.30.17.11) Ecolabel associated with purchased renewable electricity

Select from:

☒ Other, please specify :Engie Electabel

Row 2

(7.30.17.1) Country/area of consumption of purchased renewable electricity

Select from:

☒ United States of America

(7.30.17.2) Sourcing method

Select from:

☒ Unbundled procurement of Energy Attribute Certificates (EACs)

(7.30.17.3) Renewable electricity technology type

Select from:

☒ Wind

(7.30.17.4) Renewable electricity consumed via selected sourcing method in the reporting year (MWh)

43015

(7.30.17.5) Tracking instrument used

Select from:

☒ US-REC

(7.30.17.6) Country/area of origin (generation) of purchased renewable electricity

Select from:

☒ United States of America

(7.30.17.7) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ Yes

(7.30.17.8) Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

2018

(7.30.17.9) Vintage of the renewable energy/attribute (i.e. year of generation)

Select from:

☒ 2022

(7.30.17.11) Ecolabel associated with purchased renewable electricity

Select from:

☒ Green-e Certified(R) Renewable Energy

Row 3

(7.30.17.1) Country/area of consumption of purchased renewable electricity

Select from:

☒ United States of America

(7.30.17.2) Sourcing method

Select from:

☒ Unbundled procurement of Energy Attribute Certificates (EACs)

(7.30.17.3) Renewable electricity technology type

Select from:

☒ Wind

(7.30.17.4) Renewable electricity consumed via selected sourcing method in the reporting year (MWh)

20752

(7.30.17.5) Tracking instrument used

Select from:

☒ US-REC

(7.30.17.6) Country/area of origin (generation) of purchased renewable electricity

Select from:

☒ United States of America

(7.30.17.7) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ Yes

(7.30.17.8) Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

2019

(7.30.17.9) Vintage of the renewable energy/attribute (i.e. year of generation)

Select from:

☒ 2022

(7.30.17.11) Ecolabel associated with purchased renewable electricity

Select from:

☒ Green-e Certified(R) Renewable Energy

Row 4

(7.30.17.1) Country/area of consumption of purchased renewable electricity

Select from:

☒ United States of America

(7.30.17.2) Sourcing method

Select from:

☒ Unbundled procurement of Energy Attribute Certificates (EACs)

(7.30.17.3) Renewable electricity technology type

Select from:

☒ Wind

(7.30.17.4) Renewable electricity consumed via selected sourcing method in the reporting year (MWh)

14935

(7.30.17.5) Tracking instrument used

Select from:

☒ US-REC

(7.30.17.6) Country/area of origin (generation) of purchased renewable electricity

Select from:

☒ United States of America

(7.30.17.7) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ No

(7.30.17.11) Ecolabel associated with purchased renewable electricity

Select from:

☒ Green-e Certified(R) Renewable Energy

Row 5

(7.30.17.1) Country/area of consumption of purchased renewable electricity

Select from:

☒ United States of America

(7.30.17.2) Sourcing method

Select from:

☒ Unbundled procurement of Energy Attribute Certificates (EACs)

(7.30.17.3) Renewable electricity technology type

Select from:

☒ Hydropower (capacity unknown)

(7.30.17.4) Renewable electricity consumed via selected sourcing method in the reporting year (MWh)

2022

(7.30.17.5) Tracking instrument used

Select from:

☒ US-REC

(7.30.17.6) Country/area of origin (generation) of purchased renewable electricity

Select from:

☒ United States of America

(7.30.17.7) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ No

(7.30.17.9) Vintage of the renewable energy/attribute (i.e. year of generation)

Select from:

☒ 2022

(7.30.17.11) Ecolabel associated with purchased renewable electricity

Select from:

☒ Other, please specify :Midwest Renewable Energy Tracking System (M-RETS)

Row 6

(7.30.17.1) Country/area of consumption of purchased renewable electricity

Select from:

☒ United States of America

(7.30.17.2) Sourcing method

Select from:

☒ Unbundled procurement of Energy Attribute Certificates (EACs)

(7.30.17.3) Renewable electricity technology type

Select from:

☒ Renewable electricity mix, please specify

(7.30.17.4) Renewable electricity consumed via selected sourcing method in the reporting year (MWh)

10636

(7.30.17.5) Tracking instrument used

Select from:

☒ US-REC

(7.30.17.6) Country/area of origin (generation) of purchased renewable electricity

Select from:

☒ United States of America

(7.30.17.7) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

☒ No

(7.30.17.11) Ecolabel associated with purchased renewable electricity

Select from:

☒ Green-e Certified(R) Renewable Energy

[Add row]

(7.30.18) Provide details of your organization's low-carbon heat, steam, and cooling purchases in the reporting year by country/area.

	Sourcing method	Comment
Row 1	Select from: <input checked="" type="checkbox"/> None (no purchases of low-carbon heat, steam, or cooling)	N/A

[Add row]

(7.30.19) Provide details of your organization's renewable electricity generation by country/area in the reporting year.

Row 1

(7.30.19.1) Country/area of generation

Select from:

☒ United States of America

(7.30.19.2) Renewable electricity technology type

Select from:

☒ Solar

(7.30.19.4) Total renewable electricity generated by this facility in the reporting year (MWh)

867

(7.30.19.5) Renewable electricity consumed by your organization from this facility in the reporting year (MWh)

867

(7.30.19.6) Energy attribute certificates issued for this generation

Select from:

☒ Yes

(7.30.19.7) Type of energy attribute certificate

Select from:

☒ US-REC

[Add row]

(7.30.21) In the reporting year, has your organization faced barriers or challenges to sourcing renewable electricity?

	Challenges to sourcing renewable electricity
	Select from: <input checked="" type="checkbox"/> No

[Fixed row]

(7.45) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO2e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.

Row 1

(7.45.1) Intensity figure

3.5e-7

(7.45.2) Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)

68158

(7.45.3) Metric denominator

Select from:

☒ unit total revenue

(7.45.4) Metric denominator: Unit total

195265000000

(7.45.5) Scope 2 figure used

Select from:

☒ Market-based

(7.45.6) % change from previous year

15

(7.45.7) Direction of change

Select from:

☒ Decreased

(7.45.8) Reasons for change

Select all that apply

- ☒ Change in renewable energy consumption
- ☒ Other emissions reduction activities
- ☒ Change in boundary
- ☒ Unidentified

(7.45.9) Please explain

Our emissions intensity decreased year over year due to a reduction in our real estate portfolio, an increase in our renewable energy procurement (i.e., RECs/EACs), and the completion of efficiency projects.

Row 2

(7.45.1) Intensity figure

0.008

(7.45.2) Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)

68158

(7.45.3) Metric denominator

Select from:

- ☒ square foot

(7.45.4) Metric denominator: Unit total

8700020

(7.45.5) Scope 2 figure used

Select from:

☒ Market-based

(7.45.6) % change from previous year

4

(7.45.7) Direction of change

Select from:

☒ Decreased

(7.45.8) Reasons for change

Select all that apply

☒ Change in renewable energy consumption

☒ Other emissions reduction activities

☒ Change in boundary

☒ Unidentified

(7.45.9) Please explain

Our emissions intensity decreased year over year due to a reduction in our real estate portfolio, an increase in our renewable energy procurement (i.e., RECs/EACs), and the completion of efficiency projects.

[Add row]

(7.52) Provide any additional climate-related metrics relevant to your business.

Row 1

(7.52.1) Description

Select from:

☒ Energy usage

(7.52.2) Metric value

0.03

(7.52.3) Metric numerator

286651

(7.52.4) Metric denominator (intensity metric only)

8700020

(7.52.5) % change from previous year

1

(7.52.6) Direction of change

Select from:

☒ Decreased

[Add row]

(7.53.1) Provide details of your absolute emissions targets and progress made against those targets.

Row 1

(7.53.1.1) Target reference number

Select from:

☒ Abs 1

(7.53.1.2) Is this a science-based target?

Select from:

☒ Yes, we consider this a science-based target, and we have committed to seek validation of this target by the Science Based Targets initiative in the next two years

(7.53.1.4) Target ambition

Select from:

☒ 1.5°C aligned

(7.53.1.5) Date target was set

01/01/2021

(7.53.1.6) Target coverage

Select from:

☒ Organization-wide

(7.53.1.7) Greenhouse gases covered by target

Select all that apply

☒ Carbon dioxide (CO₂)

☒ Methane (CH₄)

☒ Nitrous oxide (N₂O)

(7.53.1.8) Scopes

Select all that apply

☒ Scope 1

☒ Scope 2

(7.53.1.9) Scope 2 accounting method

Select from:

☒ Market-based

(7.53.1.11) End date of base year

12/31/2019

(7.53.1.12) Base year Scope 1 emissions covered by target (metric tons CO2e)

16671

(7.53.1.13) Base year Scope 2 emissions covered by target (metric tons CO2e)

117032

(7.53.1.31) Base year total Scope 3 emissions covered by target (metric tons CO2e)

0.000

(7.53.1.32) Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

133703.000

(7.53.1.33) Base year Scope 1 emissions covered by target as % of total base year emissions in Scope 1

100

(7.53.1.34) Base year Scope 2 emissions covered by target as % of total base year emissions in Scope 2

100

(7.53.1.53) Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes

100

(7.53.1.54) End date of target

12/31/2030

(7.53.1.55) Targeted reduction from base year (%)

50

(7.53.1.56) Total emissions at end date of target covered by target in all selected Scopes (metric tons CO2e)

66851.500

(7.53.1.57) Scope 1 emissions in reporting year covered by target (metric tons CO2e)

14193

(7.53.1.58) Scope 2 emissions in reporting year covered by target (metric tons CO2e)

53965

(7.53.1.77) Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)

68158.000

(7.53.1.78) Land-related emissions covered by target

Select from:

☒ No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

(7.53.1.79) % of target achieved relative to base year

98.05

(7.53.1.80) Target status in reporting year

Select from:

☒ Underway

(7.53.1.82) Explain target coverage and identify any exclusions

We aim to become carbon neutral for Scope 1 and 2 emissions by 2040. In support, The Cigna Group aims to achieve a 50% absolute reduction in Scope 1 and 2 emissions by 2030 using as 2019 base year. The company's 2030 target is based on an absolute Scope 1 and 2 reductions of approximately 5% annually, which exceeds the degree of ambition advocated for science-based targets within 1.5-degree scenario using the absolute contraction method.

(7.53.1.83) Target objective

The Cigna Group believes that responsible environmental stewardship can improve health and vitality, and also makes sound business sense. Our GHG emissions reduction targets are voluntary and intended to hold ourselves accountable to reducing our direct environmental impacts, which is part of our business strategy outlined in section C5.

(7.53.1.84) Plan for achieving target, and progress made to the end of the reporting year

At the end of the reporting year, The Cigna Group reduced its total GHG emissions by 44% against the target. Increasing the energy efficiency of buildings in our real estate portfolio presents the greatest opportunity to reduce our operating costs from energy consumption and reduce emissions generated from our buildings thereby helping us achieve our climate goals.

(7.53.1.85) Target derived using a sectoral decarbonization approach

Select from:

☒ No

[\[Add row\]](#)

(7.54.1) Provide details of your targets to increase or maintain low-carbon energy consumption or production.

Row 1

(7.54.1.1) Target reference number

Select from:

☒ Low 1

(7.54.1.2) Date target was set

01/01/2022

(7.54.1.3) Target coverage

Select from:

☒ Organization-wide

(7.54.1.4) Target type: energy carrier

Select from:

☒ Electricity

(7.54.1.5) Target type: activity

Select from:

☒ Consumption

(7.54.1.6) Target type: energy source

Select from:

☒ Renewable energy source(s) only

(7.54.1.7) End date of base year

12/31/2022

(7.54.1.8) Consumption or production of selected energy carrier in base year (MWh)

228296

(7.54.1.9) % share of low-carbon or renewable energy in base year

37

(7.54.1.10) End date of target

12/31/2030

(7.54.1.11) % share of low-carbon or renewable energy at end date of target

100

(7.54.1.12) % share of low-carbon or renewable energy in reporting year

43

(7.54.1.13) % of target achieved relative to base year

9.52

(7.54.1.14) Target status in reporting year

Select from:

☒ Underway

(7.54.1.16) Is this target part of an emissions target?

The company's 100% renewable electricity target directly supports our target to achieve a 50% absolute reduction of Scope 1 and 2 emissions from a 2019 baseline by 2030.

(7.54.1.17) Is this target part of an overarching initiative?

Select all that apply

☒ RE100

(7.54.1.19) Explain target coverage and identify any exclusions

This target covers all of the company's operations. To support this target, we purchased RECs addressing the equivalent of 91,631 megawatts of our electricity needs.

(7.54.1.20) Target objective

The Cigna Group believes that responsible environmental stewardship can improve health and vitality, and also makes sound business sense. Our renewable electricity target is voluntary and intended to hold ourselves accountable to reducing our direct environmental impacts, which is part of our business strategy outlined in section C5.

(7.54.1.21) Plan for achieving target, and progress made to the end of the reporting year

As of the end of 2023, we have sourced 32% of our global energy needs from renewable electricity. 43% of our total electricity needs are sourced from renewable electricity. We continue to explore executing long-term renewable energy procurement agreements, including power purchase agreements and exploring onsite renewables where plausible.

[Add row]

(7.55.1) Identify the total number of initiatives at each stage of development, and for those in the implementation stages, the estimated CO2e savings.

	Number of initiatives	Total estimated annual CO2e savings in metric tonnes CO2e (only for rows marked *)
Implemented	2	217

[Fixed row]

(7.55.2) Provide details on the initiatives implemented in the reporting year in the table below.

Row 1

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in buildings

☒ Maintenance program

(7.55.2.2) Estimated annual CO2e savings (metric tonnes CO2e)

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur*Select all that apply*☒ Scope 2 (location-based)**(7.55.2.4) Voluntary/Mandatory***Select from:*☒ Voluntary**(7.55.2.5) Annual monetary savings (unit currency – as specified in C0.4)**

56000

(7.55.2.6) Investment required (unit currency – as specified in C0.4)

104000

(7.55.2.7) Payback period*Select from:*☒ 1-3 years**(7.55.2.8) Estimated lifetime of the initiative***Select from:*☒ 1-2 years**(7.55.2.9) Comment***Retrocommissioning (RCx) project conducted with engineering firm.***Row 2**

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in buildings

☒ Heating, Ventilation and Air Conditioning (HVAC)

(7.55.2.2) Estimated annual CO2e savings (metric tonnes CO2e)

71

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

☒ Scope 2 (location-based)

(7.55.2.4) Voluntary/Mandatory

Select from:

☒ Voluntary

(7.55.2.5) Annual monetary savings (unit currency – as specified in C0.4)

10000

(7.55.2.6) Investment required (unit currency – as specified in C0.4)

1200000

(7.55.2.7) Payback period

Select from:

☒ >25 years

(7.55.2.8) Estimated lifetime of the initiative

Select from:

☒ 16-20 years

(7.55.2.9) Comment

HVAC replaced.

[Add row]

(7.55.3) What methods do you use to drive investment in emissions reduction activities?

Row 1

(7.55.3.1) Method

Select from:

☒ Financial optimization calculations

(7.55.3.2) Comment

The Cigna Group engages in financial optimization calculations prior to making investments in emissions reduction activities. We consider cost-benefit analysis in addition to the potential for government credits, rebates, and other incentives.

Row 3

(7.55.3.1) Method

Select from:

☒ Compliance with regulatory requirements/standards

(7.55.3.2) Comment

On an as needed basis, The Cigna Group will make investments to comply with local and state regulatory requirements.

Row 4

(7.55.3.1) Method

Select from:

☒ Dedicated budget for energy efficiency

(7.55.3.2) Comment

To support our energy reduction projects, some emissions reduction projects are pre-allocated in annual budgets for our manufacturing facilities.
[Add row]

C9. Environmental performance - Water security

(9.2) Across all your operations, what proportion of the following water aspects are regularly measured and monitored?

Water withdrawals – total volumes

(9.2.1) % of sites/facilities/operations

Select from:

☒ 76-99

(9.2.2) Frequency of measurement

Select from:

☒ Other, please specify :We measure domestic withdrawals quarterly and international withdrawals annually.

(9.2.3) Method of measurement

We analyze monthly invoices received from our utilities and landlords.

(9.2.4) Please explain

Water withdrawal data is based on actual metered or invoiced data when it's available. At locations where metered or invoiced data isn't available, water withdrawal is estimated using prior year data as a proxy, compared to percent change for those with actual data.

Water withdrawals – volumes by source

(9.2.1) % of sites/facilities/operations

Select from:

☒ 76-99

(9.2.2) Frequency of measurement

Select from:

☒ Other, please specify :Domestic measurement is done quarterly while international measurement is done annually.

(9.2.4) Please explain

In 2023, our boundary is mostly based on municipal water withdrawals.

Water withdrawals quality

(9.2.1) % of sites/facilities/operations

Select from:

☒ 76-99

(9.2.2) Frequency of measurement

Select from:

☒ Other, please specify :Domestic measurement is done quarterly while international measurement is done annually.

(9.2.4) Please explain

As part of the company's health and safety program, we monitor the quality of water that is withdrawn to maintain our facilities. We do not operate in any locations where water quality is a known risk.

Water discharges – total volumes

(9.2.1) % of sites/facilities/operations

Select from:

☒ 76-99

(9.2.2) Frequency of measurement

Select from:

☒ Other, please specify :Domestic measurement is done quarterly while international measurement is done annually.

(9.2.4) Please explain

We estimate water discharges based on our water withdrawals at properties. The Cigna Group operational water use is primarily based on cooling towers, condenser systems, landscaping, irrigation, and employee restrooms at applicable properties.

Water discharges – volumes by destination

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not relevant

(9.2.4) Please explain

In most instances, water discharges are believed to be returned to the source, namely sewers for our withdrawals of municipal water.

Water discharges – volumes by treatment method

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not relevant

(9.2.4) Please explain

In most instances, treatment methods would be applicable to local municipalities once our water withdrawals are returned to the source, namely sewers for our withdrawals of municipal water.

Water discharge quality – by standard effluent parameters

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not relevant

(9.2.4) Please explain

In most instances, discharge quality (including standard effluent parameters) would be addressed by local municipalities once our water withdrawals are returned to the source, namely sewers for our withdrawals of municipal water.

Water discharge quality – emissions to water (nitrates, phosphates, pesticides, and/or other priority substances)

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not relevant

(9.2.4) Please explain

We are not engaged in agricultural or manufacturing activities. Our global real estate portfolio is comprised primarily of offices, data centers, and distribution centers. In most instances, discharge quality (including emissions to water) would be addressed by local municipalities once our water withdrawals are returned to the source, namely sewers for our withdrawals of municipal water.

Water discharge quality – temperature

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not relevant

(9.2.4) Please explain

In most instances, discharge quality (including temperatures) would be addressed by local municipalities once our water withdrawals are returned to the source, namely sewers for our withdrawals of municipal water. Buildings that have chillers and cooling towers, lower the effluent water temperature where present.

Water consumption – total volume

(9.2.1) % of sites/facilities/operations

Select from:

☒ 76-99

(9.2.2) Frequency of measurement

Select from:

☒ Other, please specify :Domestic measurement is done quarterly while international measurement is done annually.

Water recycled/reused

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not monitored

(9.2.4) Please explain

We do not currently measure the amount of water that is recycled or re-used, but we continue to evaluate opportunities for water recycling and re-use within our global real estate portfolio.

The provision of fully-functioning, safely managed WASH services to all workers

(9.2.1) % of sites/facilities/operations

Select from:

☒ 76-99

(9.2.4) Please explain

In alignment with our values, mission, and comprehensive health and safety program, we ensure that The Cigna Group workers have access to safe, well-functioning services for proper on-the-job sanitation and hygiene. Please note that our global real estate is primarily comprised of high quality, commercial office space.
[Fixed row]

(9.2.2) What are the total volumes of water withdrawn, discharged, and consumed across all your operations, how do they compare to the previous reporting year, and how are they forecasted to change?

Total withdrawals

(9.2.2.1) Volume (megaliters/year)

491

(9.2.2.2) Comparison with previous reporting year

Select from:

☒ Much lower

(9.2.2.3) Primary reason for comparison with previous reporting year

Select from:

☒ Facility closure

(9.2.2.4) Five-year forecast

Select from:

☒ About the same

(9.2.2.5) Primary reason for forecast

Select from:

☒ Facility expansion

Total discharges

(9.2.2.1) Volume (megaliters/year)

491

(9.2.2.2) Comparison with previous reporting year

Select from:

☒ Much lower

(9.2.2.3) Primary reason for comparison with previous reporting year

Select from:

☒ Facility closure

(9.2.2.4) Five-year forecast

Select from:

☒ About the same

(9.2.2.5) Primary reason for forecast

Select from:

☒ Facility expansion

Total consumption

(9.2.2.1) Volume (megaliters/year)

0

(9.2.2.2) Comparison with previous reporting year

Select from:

☒ About the same

(9.2.2.3) Primary reason for comparison with previous reporting year

Select from:

☒ Other, please specify :Since we estimate water discharges are returned to the source, we have a balance between withdrawals and discharge.

(9.2.2.4) Five-year forecast

Select from:

☒ About the same

(9.2.2.5) Primary reason for forecast

Select from:

☒ Other, please specify :Since we estimate water discharges are returned to the source, we have a balance between withdrawals and discharge.

(9.2.2.6) Please explain

Since we estimate water discharges are returned to the source, we have a balance between withdrawals and discharge.

[Fixed row]

(9.2.4) Indicate whether water is withdrawn from areas with water stress, provide the volume, how it compares with the previous reporting year, and how it is forecasted to change.

(9.2.4.1) Withdrawals are from areas with water stress

Select from:

☒ Yes

(9.2.4.2) Volume withdrawn from areas with water stress (megaliters)

119.94

(9.2.4.3) Comparison with previous reporting year

Select from:

☒ About the same

(9.2.4.4) Primary reason for comparison with previous reporting year

Select from:

☒ Facility closure

(9.2.4.5) Five-year forecast

Select from:

☒ Lower

(9.2.4.6) Primary reason for forecast

Select from:

☒ Investment in water-smart technology/process

(9.2.4.7) % of total withdrawals that are withdrawn from areas with water stress

24.43

(9.2.4.8) Identification tool

Select all that apply

☒ WRI Aqueduct

(9.2.4.9) Please explain

In 2020, we conducted a global water risk assessments at the property level, which focused on our real estate portfolio in the United States and Canada. The reported percentage of water withdrawn from areas with water stress is based on the properties with “high” or “extremely high” stress using the WRI Aqueduct tool.
[Fixed row]

(9.2.7) Provide total water withdrawal data by source.

Fresh surface water, including rainwater, water from wetlands, rivers, and lakes

(9.2.7.1) Relevance

Select from:

☒ Not relevant

(9.2.7.5) Please explain

We don't consider the use of fresh surface water to be relevant. (If measured, we estimate that any applicable 2023 water withdrawals would be less than 1 megaliter.)

Brackish surface water/Seawater

(9.2.7.1) Relevance

Select from:

☒ Not relevant

(9.2.7.5) Please explain

There are no known instances where The Cigna Group currently uses brackish surface water or seawater in our global real estate portfolio, which is comprised primarily of offices, data centers, and distribution centers.

Groundwater – renewable

(9.2.7.1) Relevance

Select from:

☒ Not relevant

(9.2.7.5) Please explain

In 2023, the use of groundwater was not material within our data boundary. (If measured, we estimate that any applicable 2023 water withdrawals would be less than 1 megaliter.)

Groundwater – non-renewable

(9.2.7.1) Relevance

Select from:

☒ Not relevant

(9.2.7.5) Please explain

In 2023, the use of groundwater was not material within our data boundary. (If measured, we estimate that any applicable 2023 water withdrawals would be less than 1 megaliter.)

Produced/Entrained water

(9.2.7.1) Relevance

Select from:

☒ Not relevant

(9.2.7.5) Please explain

There are no known instances where The Cigna Group currently uses produced or entrained water. We are not engaged in manufacturing activities. Our global real estate portfolio is comprised primarily of offices, data centers, and distribution centers.

Third party sources

(9.2.7.1) Relevance

Select from:

☒ Relevant

(9.2.7.2) Volume (megaliters/year)

491

(9.2.7.3) Comparison with previous reporting year

Select from:

☒ Much lower

(9.2.7.4) Primary reason for comparison with previous reporting year

Select from:

☒ Facility closure

[Fixed row]

(9.3) In your direct operations and upstream value chain, what is the number of facilities where you have identified substantive water-related dependencies, impacts, risks, and opportunities?

Direct operations

(9.3.1) Identification of facilities in the value chain stage

Select from:

☒ No, we have assessed this value chain stage but did not identify any facilities with water-related dependencies, impacts, risks, and opportunities

(9.3.4) Please explain

As part of our annual WRI Aqueduct review of our sites, we identified a total of 51 sites within our operational boundary with “high or “extremely high” business significance and “high or “extremely high” baseline water stress in 2023. However, we do not believe any of these sites have water-related dependencies, impacts, risks, or opportunities that meet or exceed our substantive threshold of 52 million.

Upstream value chain

(9.3.1) Identification of facilities in the value chain stage

Select from:

☒ No, we have not assessed this value chain stage for facilities with water-related dependencies, impacts, risks, and opportunities, but we are planning to do so in the next 2 years

[Fixed row]

(9.3.1) For each facility referenced in 9.3, provide coordinates, water accounting data, and a comparison with the previous reporting year.

Row 2

(9.3.1.1) Facility reference number

Select from:

☒ Facility 2

(9.3.1.2) Facility name (optional)

Glendale, AZ (Clinic)

(9.3.1.7) Country/Area & River basin

Afghanistan

☒ Other, please specify :Lower Colorado River Basin

(9.3.1.10) Located in area with water stress

Select from:

☒ Yes

Row 3

(9.3.1.1) Facility reference number

Select from:

☒ Facility 1

(9.3.1.2) Facility name (optional)

Cigna Health Care of Arizona

(9.3.1.7) Country/Area & River basin

Afghanistan

☒ Other, please specify :Lower Colorado River Basin

(9.3.1.10) Located in area with water stress

Select from:

☒ Yes

Row 4

(9.3.1.1) Facility reference number

Select from:

☒ Facility 3

(9.3.1.2) Facility name (optional)

Tempe, AZ (High Volume Filler)

(9.3.1.7) Country/Area & River basin

Afghanistan

☒ Other, please specify :Lower Colorado River Basin

(9.3.1.10) Located in area with water stress

Select from:

☒ Yes

[Add row]

(9.5) Provide a figure for your organization's total water withdrawal efficiency.

	Revenue (currency)	Total water withdrawal efficiency
	195265000000	397688391.04

[Fixed row]

(9.13) Do any of your products contain substances classified as hazardous by a regulatory authority?

	Products contain hazardous substances
	Select from: <input checked="" type="checkbox"/> No

[Fixed row]

(9.14) Do you classify any of your current products and/or services as low water impact?

(9.14.1) Products and/or services classified as low water impact

Select from:

☒ No, and we do not plan to address this within the next two years

(9.14.3) Primary reason for not classifying any of your current products and/or services as low water impact

Select from:

☒ Important but not an immediate business priority

(9.14.4) Please explain

We continue to empower our customers to reduce their environmental impact by providing them with options to receive paperless statements, submit claims online and view plan information. This helps to reduce water consumption from the production of paper and protects the critical role of forests in carbon capturing and regulating the ecosystem health. However, we do not plan to formally classify our products and/or services as low water impact in the near future. Given the nature of our business as a health company, we do not feel this is a priority.

[Fixed row]

(9.15.1) Indicate whether you have targets relating to water pollution, water withdrawals, WASH, or other water-related categories.

Water pollution

(9.15.1.1) Target set in this category

Select from:

☒ No, and we do not plan to within the next two years

(9.15.1.2) Please explain

We are not engaged in agricultural or manufacturing activities. Our global real estate portfolio is comprised primarily of offices, data centers, and distribution centers.

Water withdrawals

(9.15.1.1) Target set in this category

Select from:

☒ Yes

Water, Sanitation, and Hygiene (WASH) services

(9.15.1.1) Target set in this category

Select from:

☒ No, and we do not plan to within the next two years

(9.15.1.2) Please explain

In alignment with our values, mission, and comprehensive health and safety program, we ensure that The Cigna Group workers have access to safe, well-functioning services for proper on-the-job sanitation and hygiene. Please note that our global real estate is primarily comprised of high quality, commercial office space, and approximately 90% of our square footage is in the United States.

Other

(9.15.1.1) Target set in this category

Select from:

☒ No, and we do not plan to within the next two years

(9.15.1.2) Please explain

N/A

[Fixed row]

(9.15.2) Provide details of your water-related targets and the progress made.

Row 1

(9.15.2.1) Target reference number

Select from:

☒ Target 1

(9.15.2.2) Target coverage

Select from:

☒ Organization-wide (direct operations only)

(9.15.2.3) Category of target & Quantitative metric

Water withdrawals

☒ Other water withdrawals, please specify :Reduction in water withdrawals per square foot at facilities where The Cigna Group is the customer of contact on the utility invoice.

(9.15.2.4) Date target was set

01/01/2020

(9.15.2.5) End date of base year

12/31/2019

(9.15.2.10) Target status in reporting year

Select from:

☒ Underway

(9.15.2.12) Global environmental treaties/initiatives/ frameworks aligned with or supported by this target

Select all that apply

☒ None, alignment not assessed

(9.15.2.13) Explain target coverage and identify any exclusions

Our water target differs from our operational boundary detailed in C6. Rather, our water target is specific to a subset of sites where we have operational control to implement measures to reduce consumption and where we manage and pay for the water bill.

(9.15.2.16) Further details of target

In 2023, we continued to reduce our water consumption at our facilities where we are the customer of contact on the utility invoice. We're tracking ahead of schedule to achieve our targets. We plan to continue this reduction, but also explore setting new targets in the coming years.

Row 2

(9.15.2.1) Target reference number

Select from:

☒ Target 2

(9.15.2.2) Target coverage

Select from:

☒ Site/facility

(9.15.2.3) Category of target & Quantitative metric

Water withdrawals

☒ Other water withdrawals, please specify :Reduction in water withdrawals per square foot from high-risk sites where we are the customer of contact on the utility invoice.

(9.15.2.4) Date target was set

01/01/2020

(9.15.2.5) End date of base year

12/31/2019

(9.15.2.10) Target status in reporting year

Select from:

☒ Underway

(9.15.2.12) Global environmental treaties/initiatives/ frameworks aligned with or supported by this target

Select all that apply

☒ None, alignment not assessed

(9.15.2.13) Explain target coverage and identify any exclusions

Our water target differs from our operational boundary detailed in C6. Rather, our water target is specific to a subset of sites where we have operational control to implement measures to reduce consumption and where we manage and pay for the water bill.

(9.15.2.16) Further details of target

In 2023, we continued to reduce our water consumption at our facilities where we are the customer of contact on the utility invoice. We're tracking ahead of schedule to achieve our targets. We plan to continue this reduction, but also explore setting new targets in the coming years.

[Add row]

C10. Environmental performance - Plastics

(10.1) Do you have plastics-related targets, and if so what type?

	Targets in place
	Select from: <input checked="" type="checkbox"/> No, and we do not plan to within the next two years

[Fixed row]

C13. Further information & sign off

(13.1) Indicate if any environmental information included in your CDP response (not already reported in 7.9.1/2/3, 8.9.1/2/3/4, and 9.3.2) is verified and/or assured by a third party?

	Other environmental information included in your CDP response is verified and/or assured by a third party
	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

(13.1.1) Which data points within your CDP response are verified and/or assured by a third party, and which standards were used?

Row 1

(13.1.1.1) Environmental issue for which data has been verified and/or assured

Select all that apply

☒ Water

(13.1.1.2) Disclosure module and data verified and/or assured

Environmental performance – Water security

☒ Water withdrawals– total volumes

(13.1.1.3) Verification/assurance standard

General standards

☒ ISAE 3000

(13.1.1.5) Attach verification/assurance evidence/report (optional)

environmental-data-assurance-statement (1).pdf

Row 2

(13.1.1.1) Environmental issue for which data has been verified and/or assured

Select all that apply

☒ Climate change

(13.1.1.2) Disclosure module and data verified and/or assured

Environmental performance – Climate change

☒ Electricity/Steam/Heat/Cooling consumption

☒ Renewable Electricity/Steam/Heat/Cooling consumption

☒ Year on year change in absolute emissions (Scope 1 and 2)

(13.1.1.3) Verification/assurance standard

General standards

☒ ISAE 3000

Climate change-related standards

☒ ISO 14064-3

(13.1.1.5) Attach verification/assurance evidence/report (optional)

environmental-data-assurance-statement (1).pdf

[Add row]

(13.2) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

	Additional information	Attachment (optional)
	Attached is our Basis of Reporting for our GHG emissions data.	basis-of-reporting (1).pdf

[Fixed row]

(13.3) Provide the following information for the person that has signed off (approved) your CDP response.

(13.3.1) Job title

Chief Human Resources Officer and Corporate Secretary

(13.3.2) Corresponding job category

Select from:

☒ Other C-Suite Officer

[Fixed row]

